



Ashlett Insert Installation Manual & User Instructions

Models covered in this document:
26" 30" & 36"

Nothing like a British Fire.



Table of contents

Installation manual 1–29

1.0 Important notes	1–2
2.0 Installation requirements	3
3.0 Site requirements	3
4.0 Clearances to combustibles	4
5.0 Unpacking the appliance	4
6.0 Component checklist	5
7.0 Appliance data for the Ashlett Insert	6
8.0 Preparing the appliance – Adding blanking plates & trims, remove glass	7–8
8.1 Preparing the appliance – Adding side brackets, one-sided install	9
8.2 Preparing the appliance – Adding L-brackets	9
8.3 Thick frames overview	10
8.4 Preparing the thick frames – One-sided install	11
8.5 Preparing the thick frames – Two-sided install	12
8.6 Preparing the thick frames – Three-sided install	13–14
9.0 Installation overview	15
9.1 Installation – existing fireplace	16
9.2 Installation – opening dimensions	17–19
9.3 Installation – Non-combustible requirements	20
9.4 Installation – studwall fixing	20–21
9.5 Installation – Finishing boards	22
9.6 Floating installation	23–24
10.0 Hard wiring the appliance	25–27
10.1 Accessing the hard wiring	28–29

IMPORTANT: Please read completely through the instructions and verify that all listed parts are present before assembly.

User Instructions 32–44

11.0 Pairing the remote control	32
12.0 Operating the appliance	33–37
13.0 Safety cutout system	38
14.0 Cleaning and maintenance	38
15.0 Troubleshooting guide	39
16.0 Spare parts	40
17.0 Specification sheet – Fireboxes	41
17.0 Specification sheet – Frames	42
18.0 Servicing	43
19.0 Guarantee, terms & conditions	44

1.0 Important notes

These instructions should be read carefully and retained for future reference.

When using this electrical appliance, basic precautions should be followed to reduce the risk of fire, electric shock and injury to person, including the following:

- This heater must be used on an AC supply only and the voltage marked on the heater's rating label must correspond to the supply voltage.
- DO NOT switch the appliance on until it is properly installed as described in this manual.
- This appliance can be used by children aged from eight years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children of less than three years should be kept away unless continuously supervised. Children aged from three years and less than eight years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from three years and less than eight years shall not plug in, regulate and clean the appliance or perform user maintenance.

CAUTION: Some parts of this appliance can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Check that all parts included are intact and not damaged. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Never use the appliance if the cord or any part of the appliance shows signs of damage. The heater must not be located immediately below a socket-outlet.

DO NOT use this heater in the immediate surroundings of a bath, a shower or a swimming pool.

 **WARNING:** In order to avoid overheating, do not cover the fan of the heater.

DO NOT use this heater with a programmer, timer, separate remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

CAUTION: In order to avoid a hazard due to inadvertent resetting

of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Keep furniture, curtains and other fabric material away from appliance.

DO NOT leave appliance unattended during use.

DO NOT run the cable plug under carpets, rugs etc.

 DO NOT cover or obstruct the heater in any way. Overheating will result if it is accidentally covered.

Never immerse the appliance in water or any other liquids.

DO NOT use the appliance outdoors.

Before cleaning the appliance, unplug it from the power source and check it is cooled down.

DO NOT clean the appliance with abrasive chemicals.

Never use accessories that are not recommended or supplied by the manufacturer. It could cause danger to the user and/or damage to the appliance.

DO NOT insert or allow foreign objects to enter the inlet or outlet vents as this may result in electric shock, fire or damage to the appliance.

DO NOT install the fire using an extension cord.

Unplug from the mains supply if the appliance is not to be used for long periods.

This appliance is only suitable for well-insulated spaces or occasional use.

DO NOT use this appliance in an open flue.

This appliance is not intended to be used as a primary source of heat.

SAVE THESE INSTRUCTIONS

2.0 Installation requirements



Supplied with a three-pin plug with a 70 inch cord. Ensure an electric socket is located within this distance and is easily accessible.



The Ashlett Insert is suitable for installing in mobile park homes.



Hard wired into a fuse spur, if it is 120V and external to the installation and easily accessible, this must be carried out by a service agent or competent person, such as a qualified electrician.



If the stove is installed in a fire surround, confirm the surround is suitable for electric heaters with the manufacturer. For open-draft fireplaces, block-off the chimney to prevent drafts that could trigger the fan heater's safety cut-out system.

3.0 Site requirements

It should be noted that the Ashlett Insert creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater. Installing the heater next to these types of wall coverings or operating the heater where impurities in the air, such as tobacco smoke exist, may slightly discolor wall finishing.

If the appliance is to be secure on a dry lined or timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these circumstances that any vapor barrier and/or structural members of the house frame are not damaged.

If you are unsure of the ability of the wall to secure the appliance and/or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

DO NOT	run the supply cable under carpets
DO NOT	install in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack.
DO NOT	install behind an opening door where damage could occur.
DO NOT	install where the supply cable would become a trip hazard.
DO NOT	sit, stand or forcefully pull on the appliance.
DO NOT	obstruct, cover or force items into the openings.
 DO NOT	use the heater to dry clothes.
DO NOT	install / operate outdoors.

It is important that the following clearances are maintained from the appliance to combustible materials. These clearances are dependent on the securing location as defined on the following pages.

4.0 Clearances to combustibles

The minimum clearance distance to the front of the Ashlett Insert is 3ft.

There are no clearances for above the appliance, apart from being clear of curtains and drapes.

5.0 Unpacking the appliance

Before starting the installation of this fireplace, please read the following:

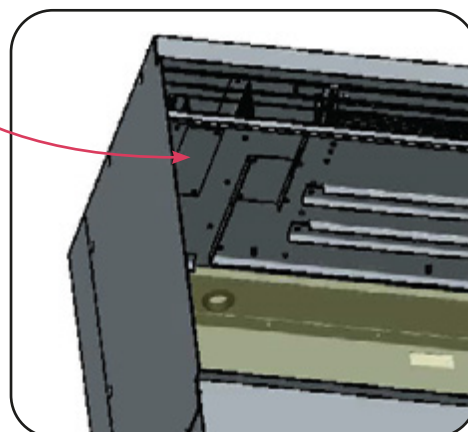
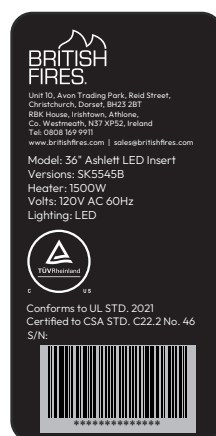
- The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
- When lifting the electric appliance, always keep your back straight. Bend your knees and not your back
- Avoid twisting at the waist—it is better to reposition your feet.
- Avoid upper body / top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the appliance.
- Always grip the appliance with the palm of the hand – do not use the tips of fingers for support.
- Always keep the appliance as close to the body as possible. This will minimize the cantilever action.
- Use gloves to provide additional grip.
- Unpack the package and lift the appliance gently out of the box. Put it on a flat surface with the front panel facing forward.

CAUTION:
This appliance is heavy. Always seek help whilst unpacking and/or during installation.

Please read all the instructions before continuing.

6.0 Component checklist

Component	Quantity
Heater Unit	1
Wall bracket	1
Remote Control	1
AAA Batteries	2
L-Shaped Brackets	4
Blanking Plates	2
Small End Trims	4
Large End Trims	2
4x8mm Firebox Screws	22
4x12mm Firebox Screws	2
Wall Plugs	8
Fixing Screws	8
Suite Fixing Brackets	2
Deluxe Real Log Fuel Bed Set	1
Side Brackets	2
Thick Frame Set (Optional Extra)	1



7.0 Appliance data for the Ashlett Insert

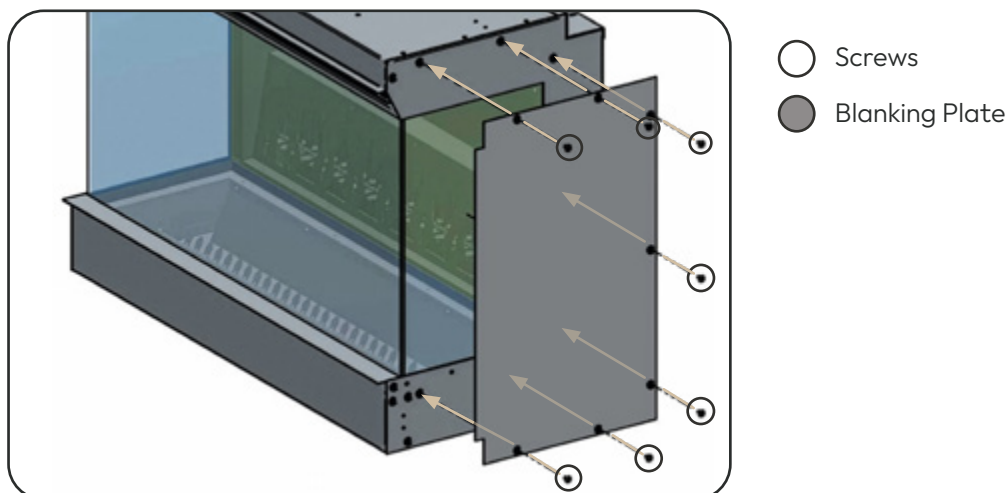
Heat output	Symbol	Value	Unit
Nominal heat output	P _{nom}	1.377	KW
Minimum heat output (indicative)	P _{min}	0.712	KW
Maximum continuous heat output	P _{max, c}	1.377	KW
Power consumption	Symbol	Value	Unit
Off	P _o	0.000	W
Standby	P _o	0.370	W
Idle	P _o	0.000	W
Network standby	P _o	0.000	W
Standby mode with display information or status		No	
Season space heater energy efficiency in active mode	η _{s,on}	92.000	%
Type of heat output / room temperature control		Y/N	
Single stage heat output and no room temperature control		No	
Two or more manual stages, no room temperature control		No	
Mechanical thermostat room temperature control		No	
Electronic room temperature control		No	
Electronic room temperature control plus day timer		No	
Electronic room temperature control plus week timer		Yes	
Other control options		Y/N	
Room temperature control with presence detection		No	
Room temperature control with open window detection		Yes	
Distance control option		No	
Adaptive start control		No	
Working time limit		No	
Black bulb sensor		No	
Self-learning function		No	
Control accuracy		No	
Ashlett Insert Specifications			
26" Dimensions	H 19 1/3 x W 26 x 11 4/5 in		
30" Dimensions	H 22 3/4 x W 30 x 11 4/5 in		
36" Dimensions	H 27 2/5 x W 36 x 11 4/5 in		
Power supply	120V ~60Hz		
Heating elements	1260 – 1500W		
Lighting	LED		
Location	Indoor use only		
Approvals	TUV		
Power cable	5' 8" long		

8.0 Preparing the appliance

Adding blanking plates and trims; removing front glass

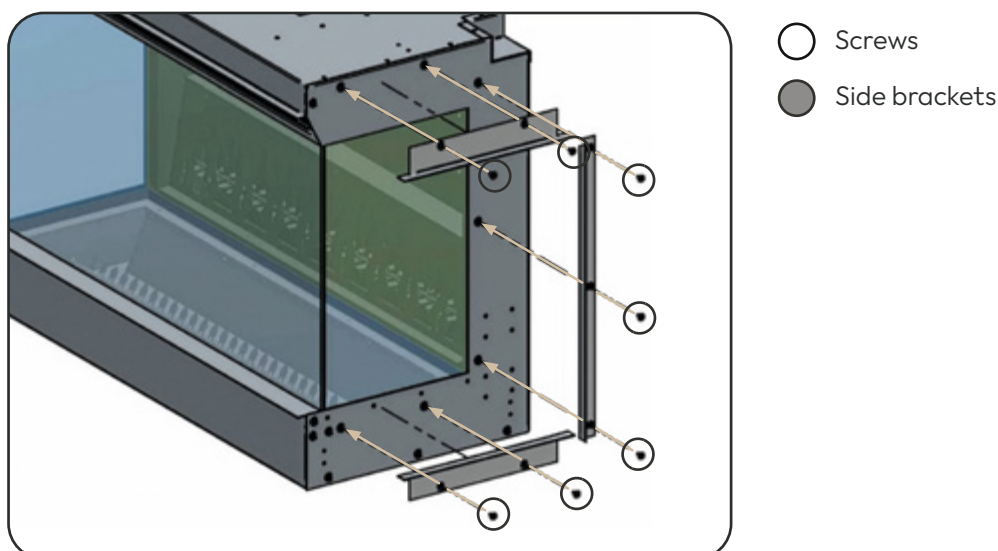
How to add blanking plates

1. Place the blanking plate up to the side of the Ashlett and align the holes of the blanking plate with the holes on the side of the firebox.
2. Once in the correct position, screw the seven firebox screws with a Phillips head screwdriver into position. Repeat for the other side.



How to add side trims

1. Place each small trim into position, lining the screw holes up, then when in the correct position screw into place with the screws provided using a Phillips head screwdriver.
2. Secure in place the large trim vertically on to the side of the appliance in between the two small trims with the provided screws and Phillips head screwdriver.

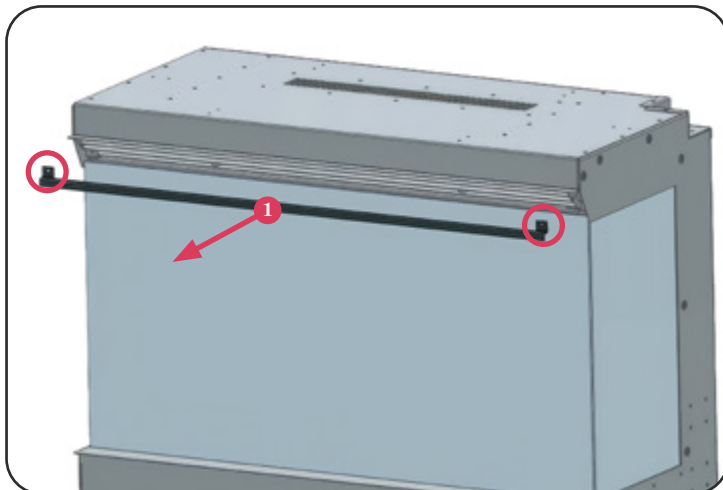


8.0 Preparing the appliance

Adding blanking plates and trims; removing front glass

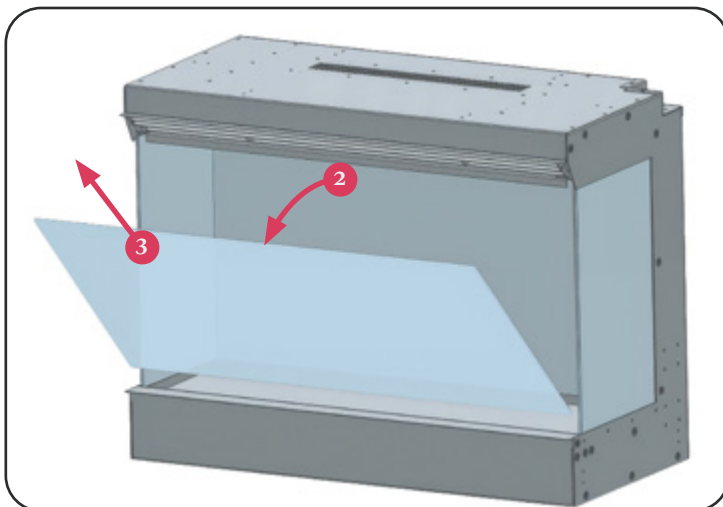
Removing front glass

1. To remove the front glass from the appliance, use a Phillips head screwdriver to remove the screws from each end of the top bracket of the appliance, holding the glass in place.



2. Next, gently lever the top of the glass towards you, ensuring you have full support of the glass.

Ensure the glass is always supported.



3. Lift the glass up and out from the appliance and place the glass on a soft, flat surface on the floor.

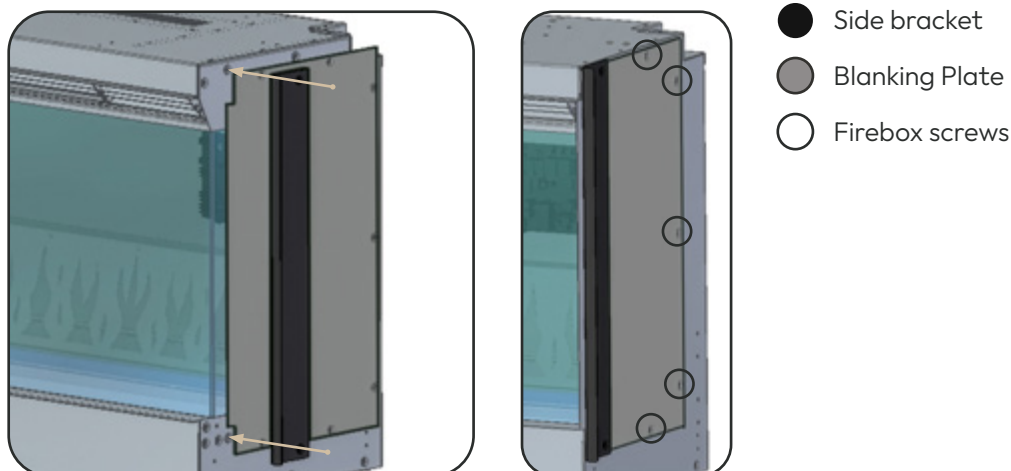
To re-install the glass, see the instructions in reverse order.

We recommend that two people are used to remove the glass wearing protective gloves.

8.1 Preparing the appliance

Adding side brackets for one-sided installations

Secure the side brackets with two firebox screws through the blanking plate into the firebox then with all of the holes line up screw the five firebox screws through the blanking panel into the firebox.



8.2 Preparing the appliance

Adding L-brackets

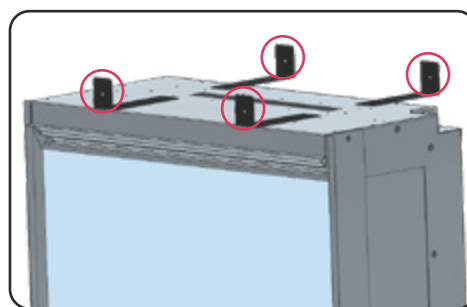
Preparing framework

1. Refer to section 9.1 & 9.2, for the opening dimensions of the Ashlett Insert.
2. Build the framework and insert the appliance into the opening.
3. Check the structure is safely secured to the wall using the appropriate fixings. Make sure the frame is able to support the full weight of the appliance.

Adding the L-brackets

Please note: Before drilling into walls, always check that there are no hidden wires, pipes, etc. Make sure that screws and wall plugs supplied are suitable for supporting the unit in your surface. Consult a qualified person if you are not sure.

4. Once in the framework and confirmed safe, use a Phillips head screwdriver to secure the L-shaped wall brackets onto the top of the appliance with the four 4x8mm firebox screws provided. With a pencil, mark through the wall fixing bracket screw holes onto the wall or studding, where you wish to secure the brackets to the structure.



5. Remove the appliance and brackets from the position and use an appropriate sized drill for the chosen wall fixing. If the appliance is to be installed into a brick masonry wall the supplied wall plugs can be used. To use these wall plugs drill an $\frac{5}{16}$ wide x 2" deep hole into the wall. Insert the wall plugs into position, then return the appliance to its final position. Screw the wall screws through the wall brackets on the appliance and into the wall plugs in the wall and tighten, securing the appliance into position.

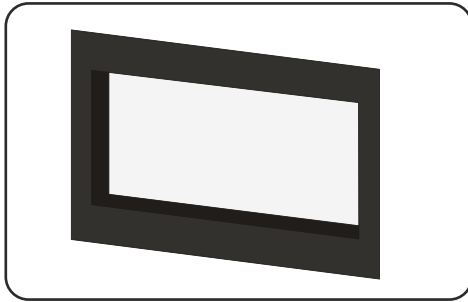
Once in the final position, re-confirm the power to the appliance. Refer to section 11.0, on how to sync the remote.

8.3 Thick frames overview

Installing the thick frames

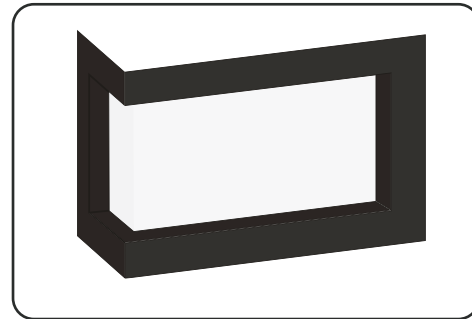
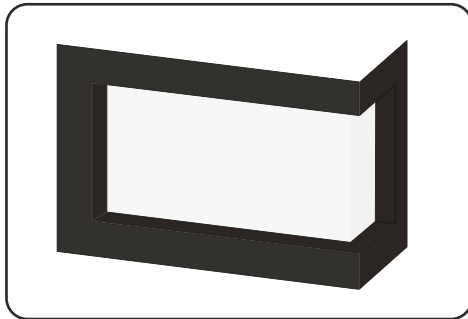
Fully inset (one-sided)

Two blanking plates (See 8.4 Preparing the appliance)



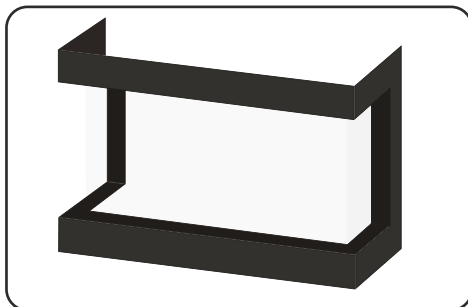
Cornered (two-sided)

One blanking plate, One side trim set (See 8.5 Preparing the appliance)



Three-sided /Suite

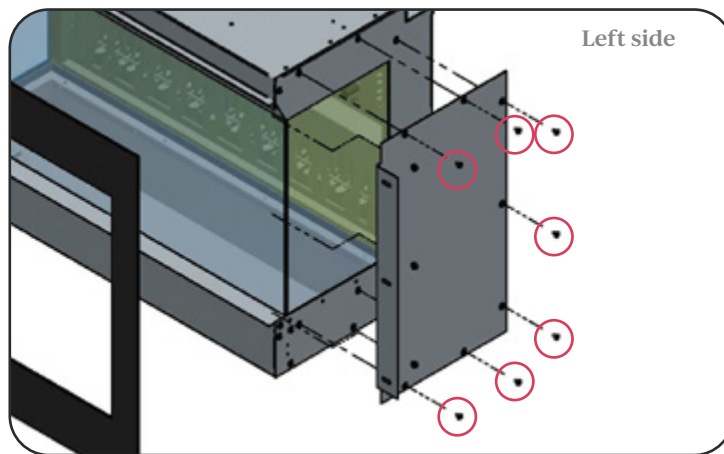
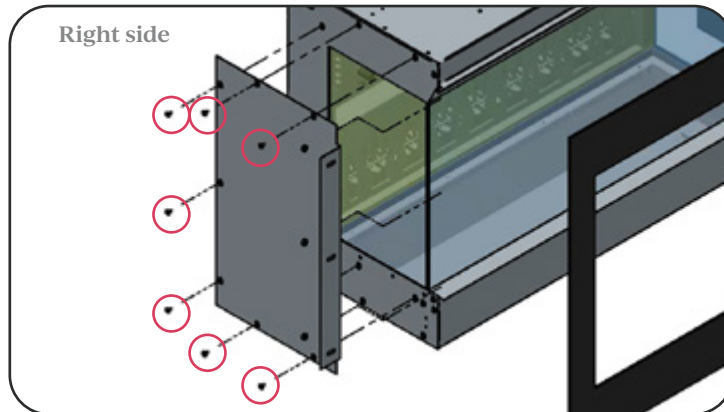
Zero blanking plates, One side trim set (See 8.6 Preparing the appliance)



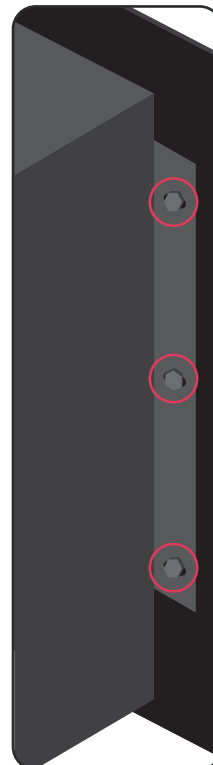
8.4 Preparing the thick frames

One-sided thick frames

1. Prepare the blanking plates as described in 8.0, How to add blanking plates.



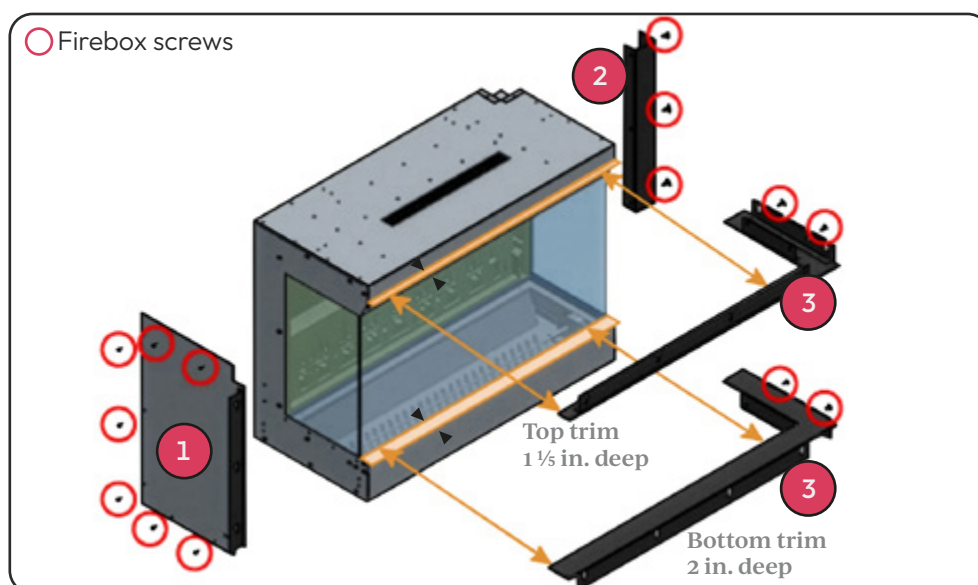
2. Then insert the studs on the rear of the thick frame through the slots in the returns of the end panels, center, then tighten the washers and M5 nuts onto the studs, securing the thick frame into position with a 10mm socket wrench.



8.5 Preparing the thick frames

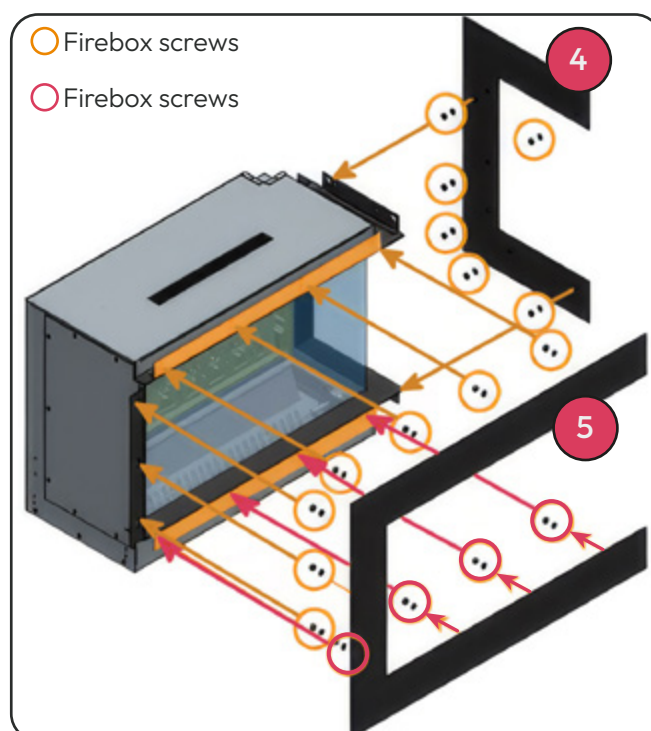
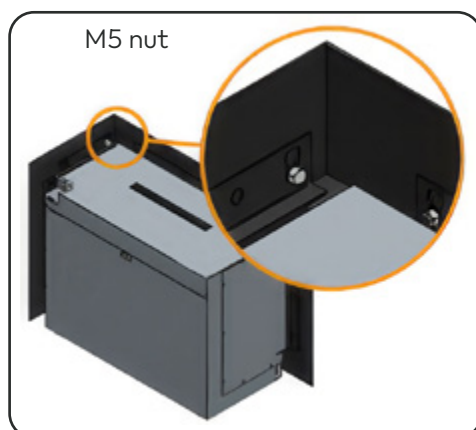
Two-sided thick frames

1. Locate one blanking panel and all of the parts of the two-sided thick frame assembly. Line up the holes of the end panel with the holes on the side of the firebox you wish to be blanked off. Then, use a Phillips head screw driver to secure the firebox screws through the screw holes in the end panel into the firebox.



2. Line the side trim up vertically with the corresponding holes in the side of the firebox and fix into position with the firebox screws provided.
3. Line the top and bottom trims up, horizontally with the corresponding holes in the side of the firebox, resting on the top of the firebox returns (highlighted), then fix into position with the firebox screws provided.
4. Insert all of the studs on the rear, open ended side and the front thick trim, through the clearance holes in the ends of the side thick trim, secure both thick trims together with four M5 nuts.

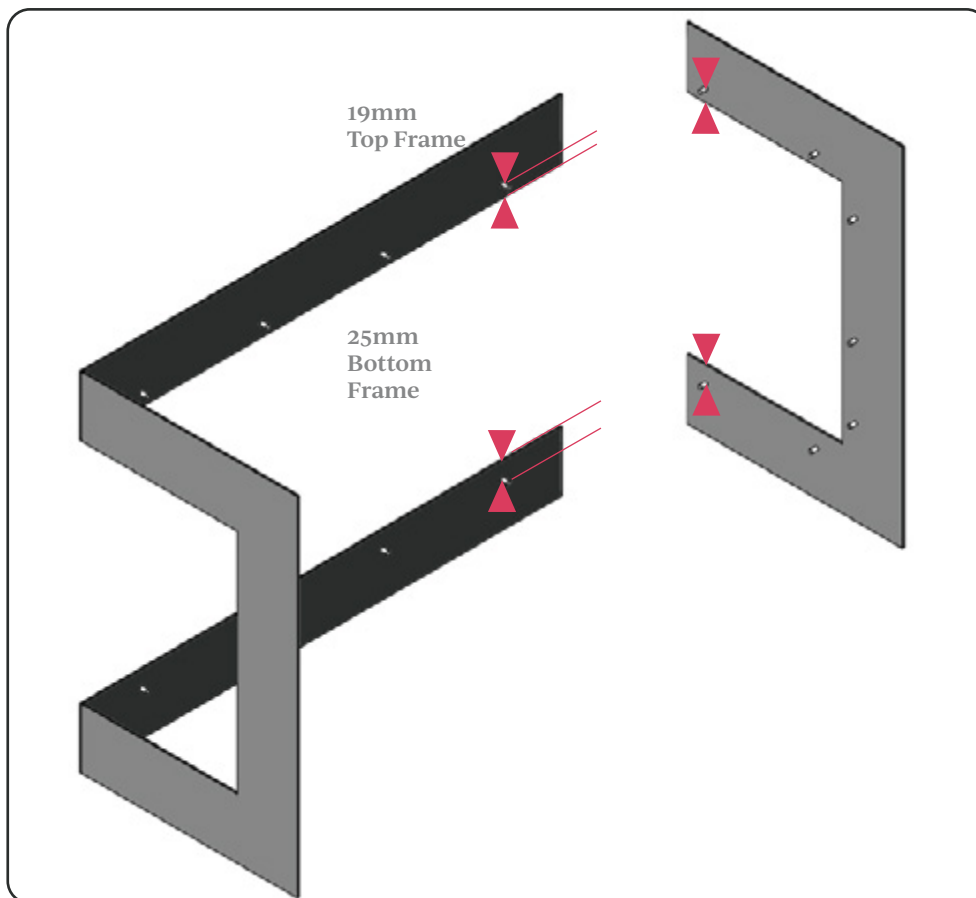
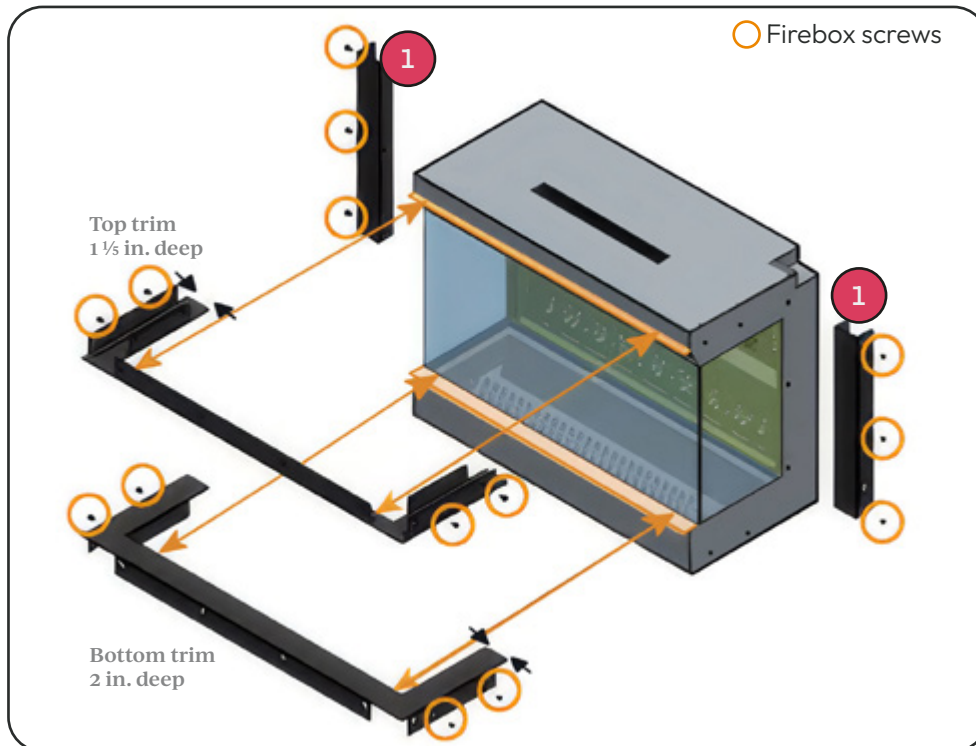
5. Insert the three studs on the rear, closed, side of the front thick trim, through the slots in the return on the blanking panel. Insert the two studs in the open end into the clearance holes in the vertical side trim. Once all studs on both sides are in position and centered, install the M5 nuts, securing the thick trim into place.



8.6 Preparing the thick frames

Three-sided thick frames

1. Line the longer side trims up vertically with the corresponding holes in both sides of the firebox and fix into position with the firebox screws provided.

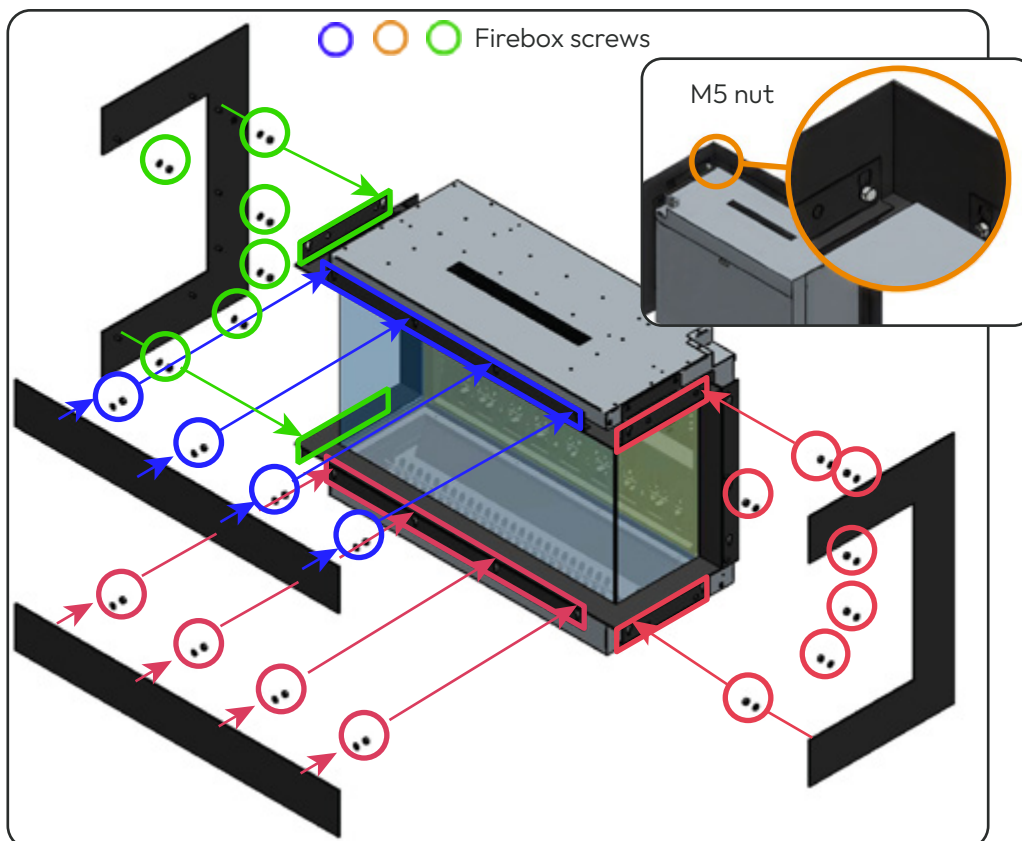


2. Line the shorter side trims up horizontally with the corresponding holes in both sides of the firebox and fix into position with the firebox screws provided.

8.6 Preparing the thick frames

Three-sided thick frames

3. Insert the four studs from the top, front panel into the holes in the side thick frames, once in place, secure the three parts together with four M5 nuts.
 4. Insert the four studs from the top, bottom panel into the holes in the side thick frames, once in place, secure the sub assembly together with four M5 nuts.
-
5. Carefully insert the thick trim assembly around the firebox, inserting four rear facing studs into the holes in the vertical side brackets. Once in the correct, final position use four M5 nuts to attach the thick trim to the appliance.



9.0 Installation overview

Items to check for customer safety

WARNING:
Before drilling into a wall, always check there are no hidden wires, pipes, etc. Make sure that the screws and wall plugs supplied are suitable for supporting the unit to the surface. Consult a qualified person if you are unsure.

WARNING:
Before enclosing the appliance, test the power in situation in order to ensure the power to the appliance working properly.

PLEASE NOTE:
British Fires does not assume any responsibility for injuries and/or damages that occur due to improper installation or handling.

- ☐ Correct wall plugs are used
- ☐ Plug or fuse spur is easily accessible
- ☐ Ensure the wall strength and fixings are sufficient ¹
- ☐ Wall is completely flat and vertical ²
- ☐ Two or more wood stud fixings for timber frame ³
- ☐ Ventilation holes are free from blockage

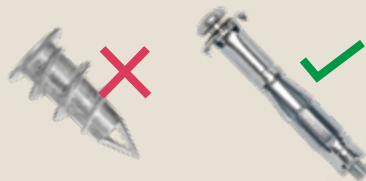
¹ Before choosing the install location of the appliance take into account the strength of the wall and if it can support type of installation. Please read the following sections to learn more.

² Installation onto anything other than a vertical wall may result in fire, damage or injury.

³ If the appliance / stud wall is to be mounted on a dry wall or a timber framed construction wall then it should be made to fix into two or more wood studs, or supporting wood structure of the wall by using the fixing screws provided. If this is not achievable then the wall should be strengthened using appropriate building materials.

WARNING:

The wall that the appliances are to be installed must be capable of long-term support of the total load of the appliance. Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



9.1 Installation – existing fireplace

WARNING:
Before drilling into a wall, always check there are no hidden wires, pipes, etc. Make sure that the screws and wall plugs supplied are suitable for supporting the unit to the surface. Consult a qualified person if you are unsure.

WATCH HERE:
How to perform the flue test.



If installed into an existing fireplace, the flue **MUST** be blocked off.

It may be necessary to perform the a flue test to ensure the opening is properly blocked, resulting in zero-draught. Scan the QR code, left, to watch the test being performed by an engineer.

The stud wall **MUST** include a header at the dimensions, highlighted on the following pages. This is to ensure that the weight of the finished wall is not resting on top of the appliance.

This appliance should be positioned on a firm level surface and in a clean ‘dust free’ environment. If fitted into an open chimney, the chimney must be blocked off to reduce the risk of draught and damp through the fire, which may cause the safety cut out system in the fan heater to operate.

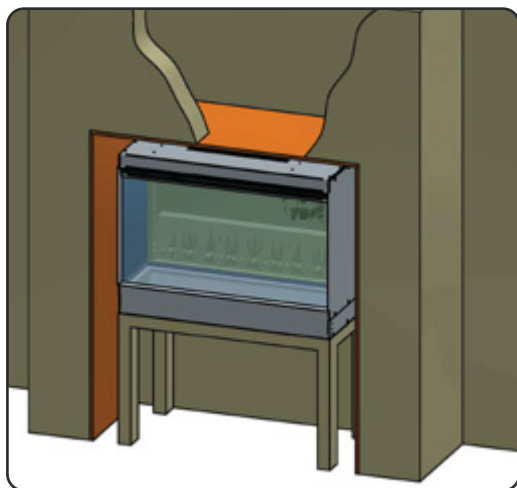
The base of the opening/stud work must be able to take the full weight of the appliance.

The Ashlett Insert can be installed directly on the floor, if preferred.

Any protruding headers must be made of a non-combustible material. For more information see section 9.3.

To install into a stud wall the mounting bracket must be removed from the rear of the appliance as shown in section 9.5v.

Once the frame work has been constructed and secured to the wall and the appliance is in its end position, ensure that there is power to the appliance before any cladding/plasterboard is installed.



Ashlett 26" Open Dimensions

Height	Width	Depth
19 ½ in.	25 ¾ in.	11 ⅞ in min.

Ashlett 30" Open Dimensions

Height	Width	Depth
23 in.	30 ⅓ in.	11 ⅞ in. min.

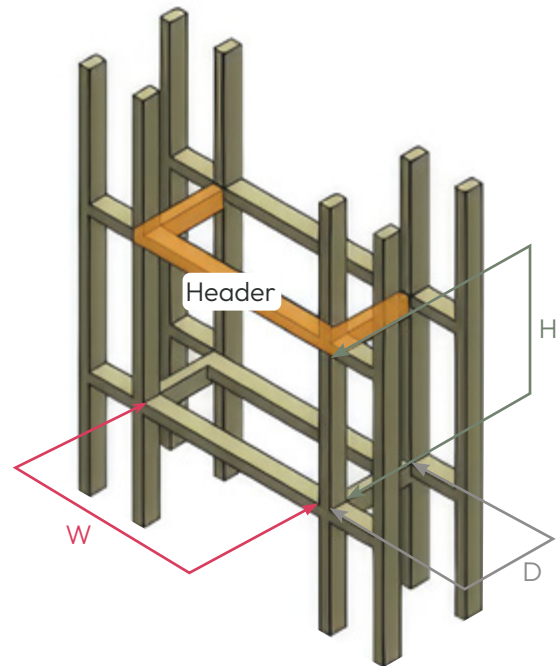
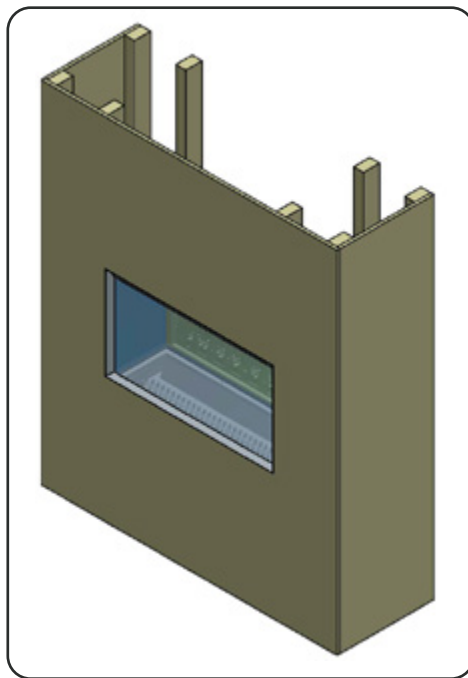
Ashlett 36" Open Dimensions

Height	Width	Depth
27 ⅙ in.	36 ⅜ in.	11 ⅞ in min.

Refer to page 21 on how to fix the appliance to stud wall or cladding

9.2 Installation – opening dimensions

One-sided (fully-recessed) installation



Ashlett 26" Open Dimensions

Height	Width	Depth
19 ½ in.	25 ¾ in.	11 7/8 in min.

Ashlett 30" Open Dimensions

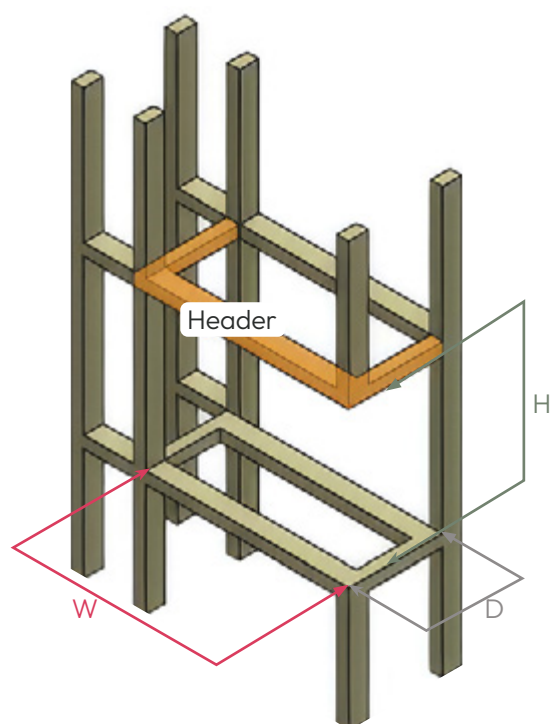
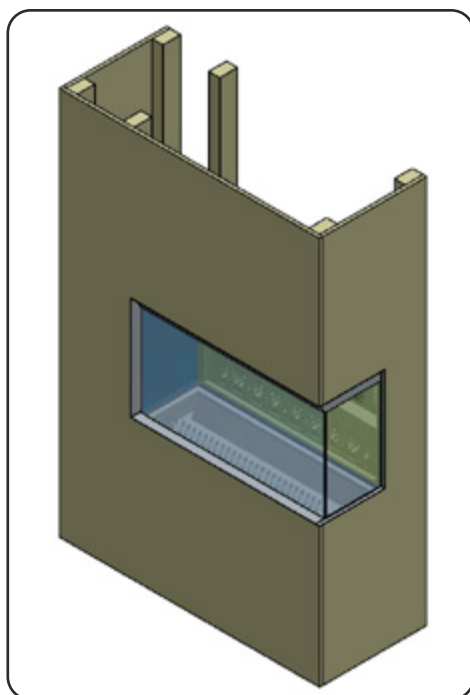
Height	Width	Depth
23 in.	30 ½ in.	11 7/8 in. min.

Ashlett 36" Open Dimensions

Height	Width	Depth
27 ½ in.	36 ¾ in.	11 7/8 in min.

9.2 Installation – opening dimensions

Two-sided installation



Ashlett 26" Open Dimensions

Height	Width	Depth
19 ½ in.	25 ¾ in.	11 ⅞ in min.

Ashlett 30" Open Dimensions

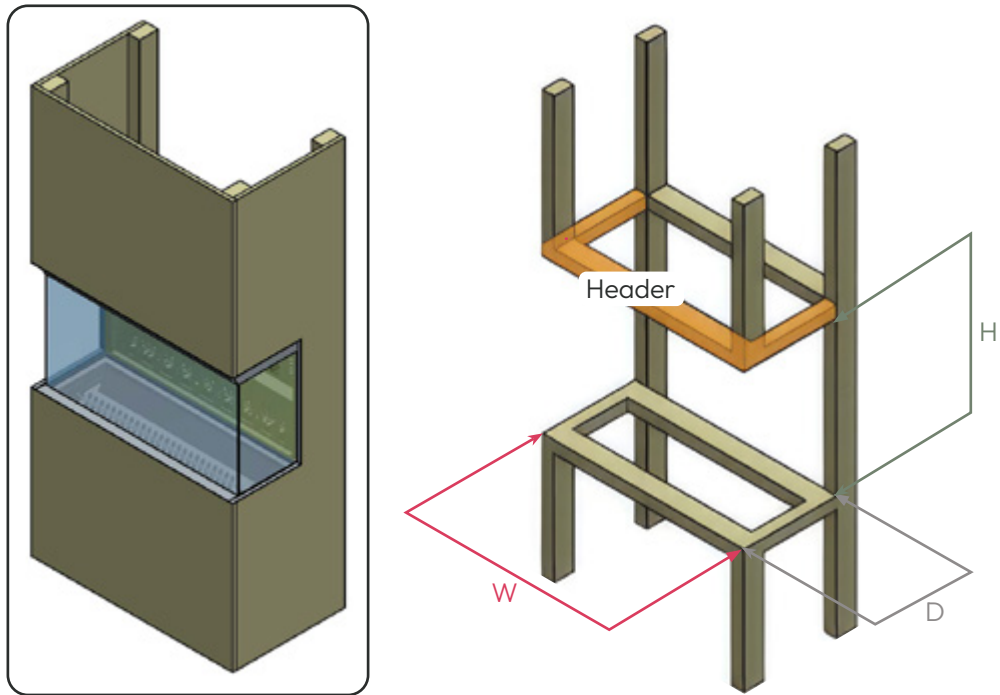
Height	Width	Depth
23 in.	30 ⅓ in.	11 ⅞ in. min.

Ashlett 36" Open Dimensions

Height	Width	Depth
27 ½ in.	36 ⅓ in.	11 ⅞ in min.

9.2 Installation – opening dimensions

Three-sided installation



Ashlett 26" Open Dimensions

Height	Width	Depth
19 ½ in.	25 ¾ in.	11 7/8 in min.

Ashlett 30" Open Dimensions

Height	Width	Depth
23 in.	30 ½ in.	11 7/8 in. min.

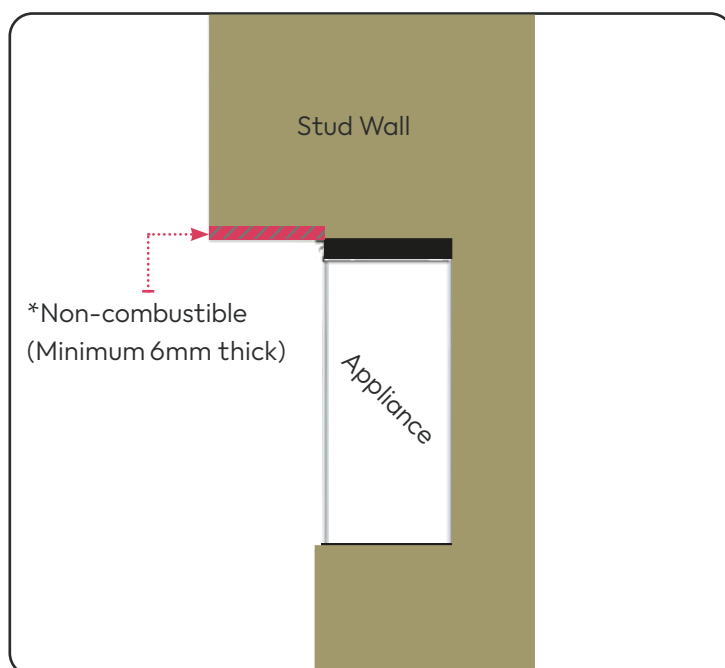
Ashlett 36" Open Dimensions

Height	Width	Depth
27 ½ in.	36 ¾ in.	11 7/8 in min.

9.3 Installation – Non-combustible requirements

Non-Combustible Overhang Requirements

If the stud wall immediately above the heater protrudes beyond the front of the appliance then the over-hanging section of the installation must be made from a non-combustible material, such as calcium silicate fireboard.



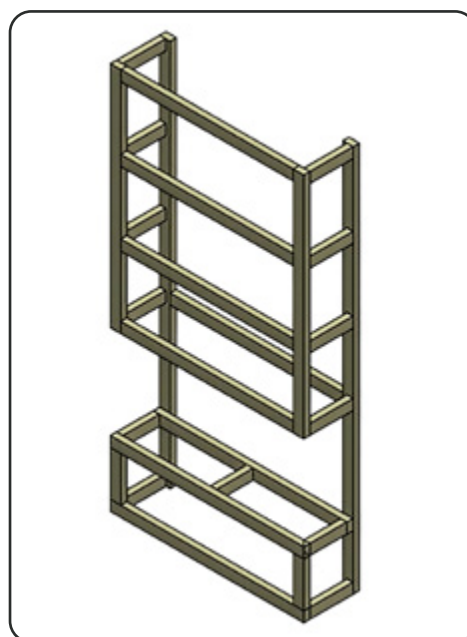
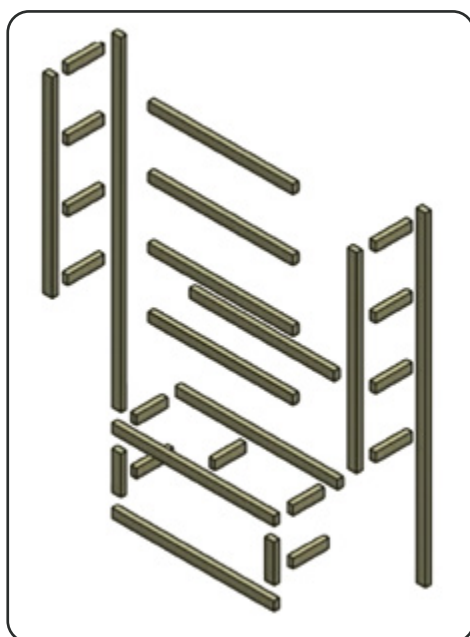
9.4 Installation – studwall fixing

Fireplace construction and L-brackets

1. Prepare framework to desired dimensions See section 9.2.

2. Build frame work and inset the fire

Ensure the structure is safely secured to the wall using the appropriate fixings method and able to support the full weight of the appliance. Please see section 9.0, for further information.



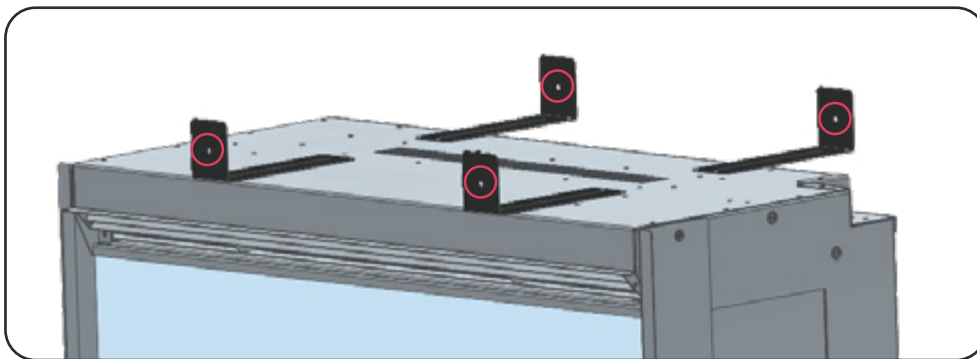
9.4 Installation – studwall fixing

Fireplace construction and L-brackets

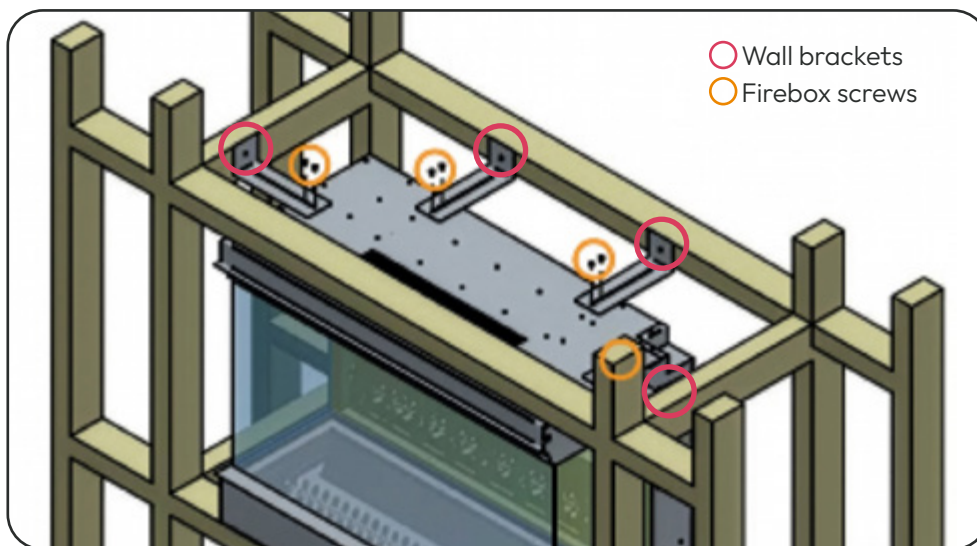
Installing the appliance.

PLEASE NOTE:
Before drilling into walls, always check that there are no hidden wires, pipes, etc. Make sure that screws and wall plugs supplied are suitable for supporting the unit in your surface. Consult a qualified person if you are not sure. Add finishing boards.

3. Insert the Ashlett into the false chimney breast. Using a Phillips head screwdriver screw the L-shaped wall brackets onto the top of the appliance with the 4 x 8mm firebox screws provided to suit your preferred installation. (Side fixing or rear fixing.) With a pencil mark through the wall fixing bracket on to the wall/ studding where you wish to attach the appliance to the structure.



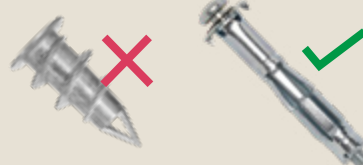
4. Remove the appliance from the position and use an appropriate sized drill for the chosen wall fixing. If the appliance is to be installed into a brick masonry wall the supplied wall plugs can be used, to use these wall plugs drill a $\frac{5}{16}$ (ø) by 2" deep hole into the wall. Insert the two wall plugs into position, then return the appliance to its finished position. Screw the wall screws through the wall brackets on the appliance and into the wall plugs in the wall and tighten, securing the appliance into position.



Once the appliance is in the correct position plug the appliance into the wall and check the power to the appliance. Refer to sections 11.0 and 12.0 on how to sync the remote and operate the appliance.

WARNING:

The wall that the appliances are to be installed must be capable of long-term support of the total load of the appliance. Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.

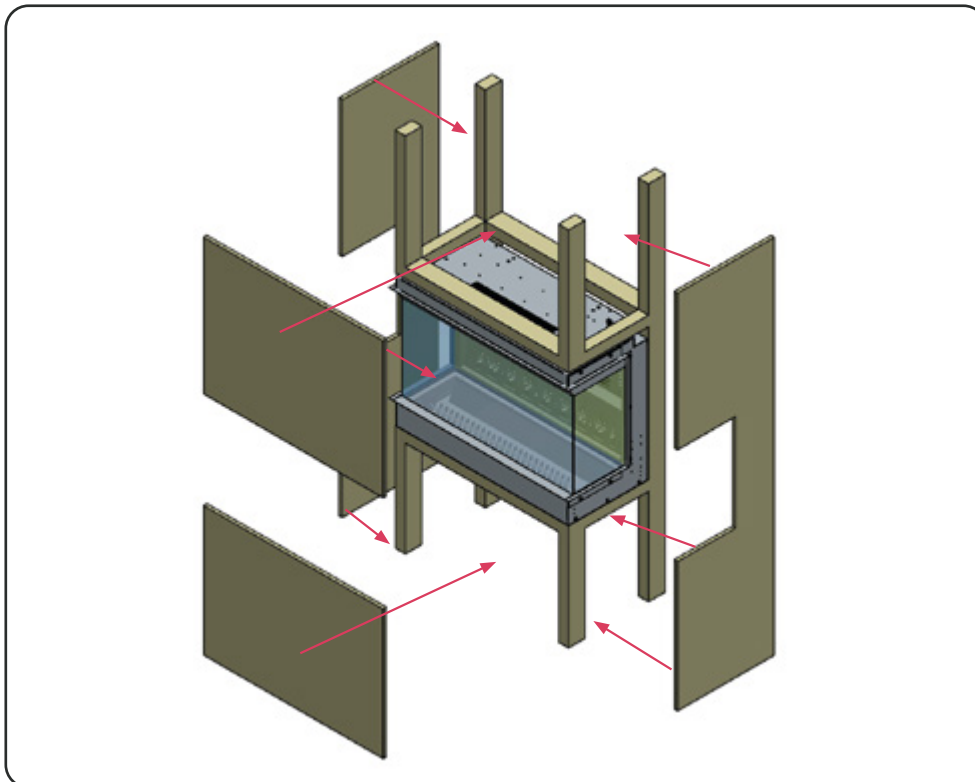


9.5 Installation – Finishing boards

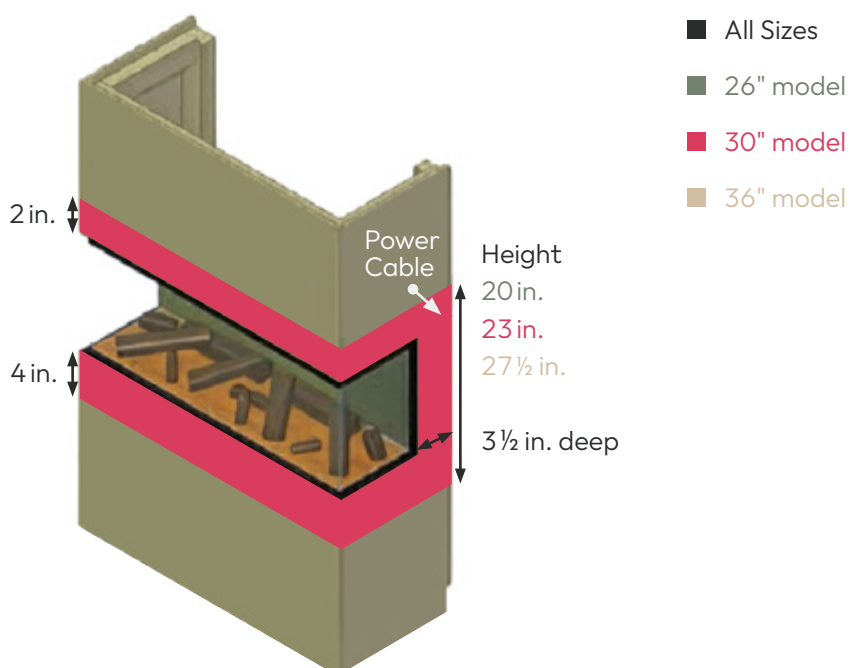
Fireplace construction

Important! The fire must be in place before this stage

Before drilling into walls, always check that there are no hidden wires, pipes, etc. Make sure that screws and wall plugs supplied are suitable for supporting the unit in your surface. Consult a qualified person if you are not sure.



Do not drill through the highlighted section below



IMPORTANT:
Do not drill through the appliance when installing the cladding into position! The power cable is located on the rear right hand side of the appliance!

9.6 Floating installation

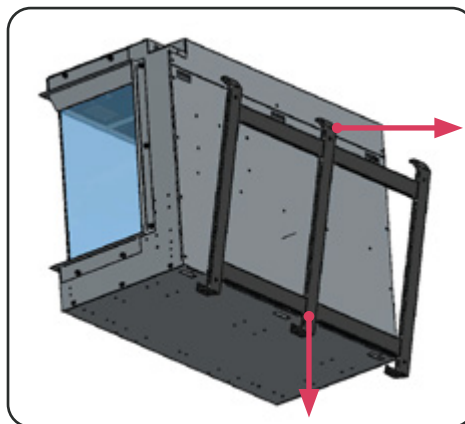
Before installing the appliance onto the wall with the suite, secure the side trims each side of the appliance as described in section 8.0 Preparing the Appliance.

The installation should be carried out by two adults to avoid injury or damage.

If for any reason it is considered too heavy, please obtain assistance.

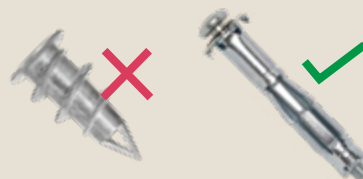
PLEASE NOTE:
Before drilling into walls, always check that there are no hidden wires, pipes, etc. Make sure that screws and wall plugs supplied are suitable for supporting the unit on your surface. Please consult a qualified person if you are not confident.

1. Remove the mounting bracket from rear of the appliance by moving the bracket down and out from the appliance.
2. Find the optimal place to mount your appliance. Consider the proper position relative to your room, placement of furniture and windows.
3. Hold the mounting bracket up to the wall to verify the correct location and ensure that the mounting bracket is level.
4. Use a pencil to mark the six mounting holes on the wall at the desired mounting location, using the mounting bracket as a template.



WARNING:

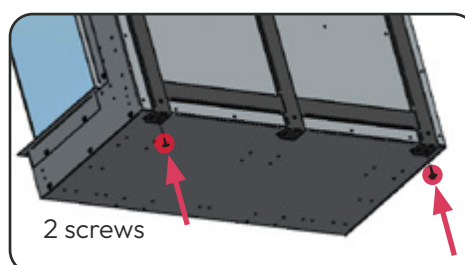
The wall that the appliances are to be installed must be capable of long-term support of the total load of the appliance. Measures should also be taken to ensure sufficient strength to withstand the force of earthquakes, vibration and other external forces. Plasterboard alone is not considered to be a structural material. It is not recommended to rely on plasterboard fixings alone to support the weight of the appliance.



5. Drill a $\frac{5}{16}$ diameter holes to at least 2" deep on the marked points.
6. Tap the six wall anchors into the pre-drilled holes with a hammer until they are flush with the wall. Secure the mounting bracket to the wall by using all six wall-fixing screws.
7. Lift the Ashlett back on the wall bracket.

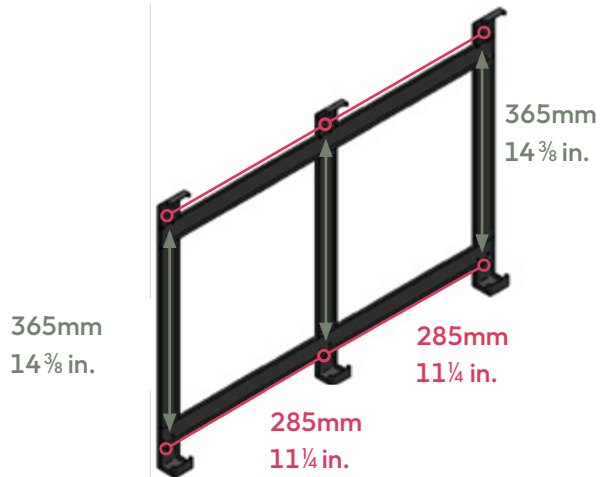
NOTE: If installing the mounting bracket to a wall stud, there is no need to drill the holes in the wood or plastic wall anchors. We recommended installing the mounting bracket to at least one wooden stud.

8. Using two 4 x 12mm screws from the fixing kit, screw the mounting bracket onto the bottom of the firebox.

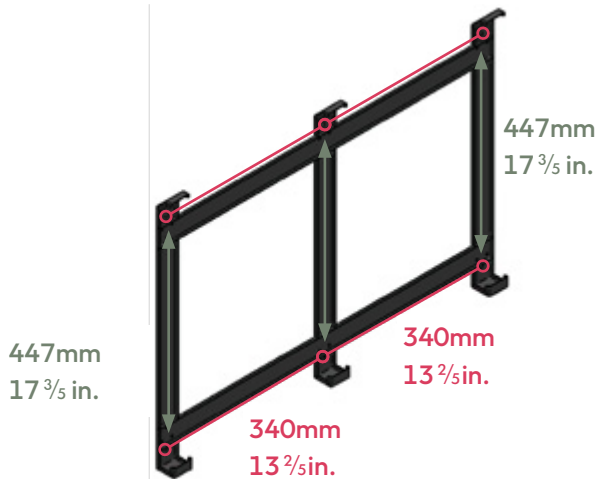


9.6 Floating installation

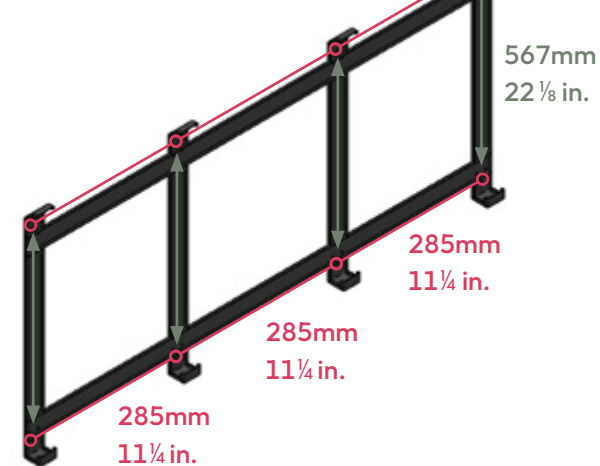
26" bracket dimensions



30" bracket dimensions



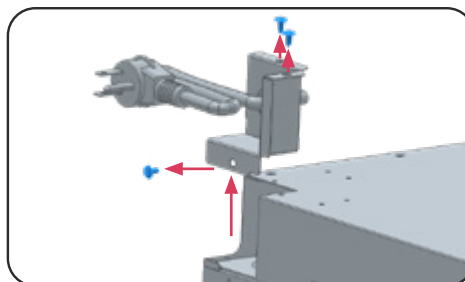
36" bracket dimensions



10.0 Hard wiring the appliance

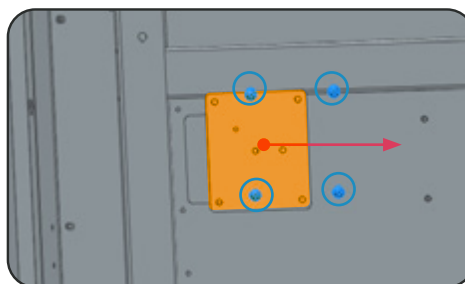
Hard-wiring the appliance should be completed by a qualified electrician; otherwise, the warranty may become void.

1. Using a Phillips head screw driver, remove the three screws of the corner bracket on the back of the appliance.

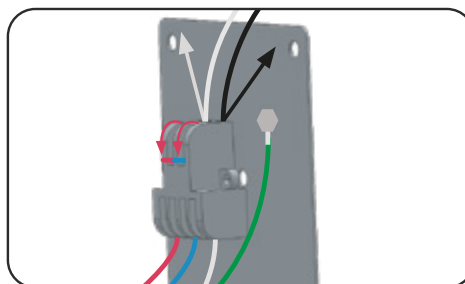


WARNING: Please Check the product is turned off before hard-wiring

2. Take off the back access panel from the firebox by removing the four Phillips head screws, located on the back.

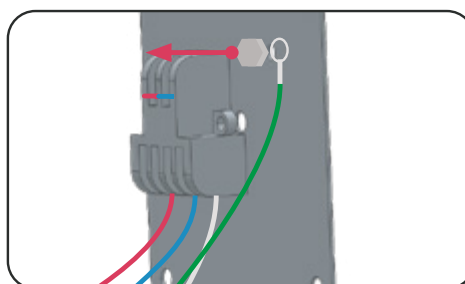


3. Lift the two levers to remove the **Live** and **Neutral wires** from the top of the lever connector block.

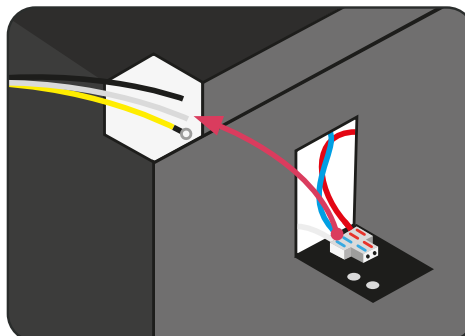


4. With a $\frac{1}{8}$ " (7 mm) nut driver / wrench, remove the **Grounding terminal** from the back access panel.

Keep the serrated washer!

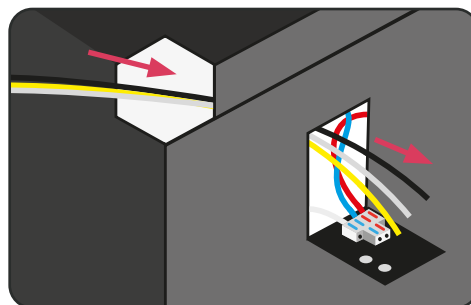


5. Pull the power cable wires out through the corner of the appliance.

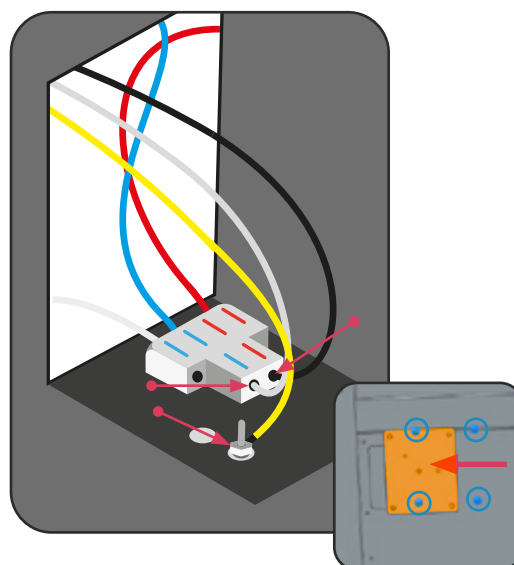


10.0 Hardwiring the appliance

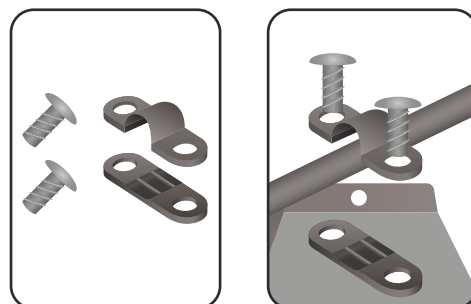
6. Insert the wires with the **Ground ring terminal** end through the top of the firebox and out of the back access hole of the appliance.



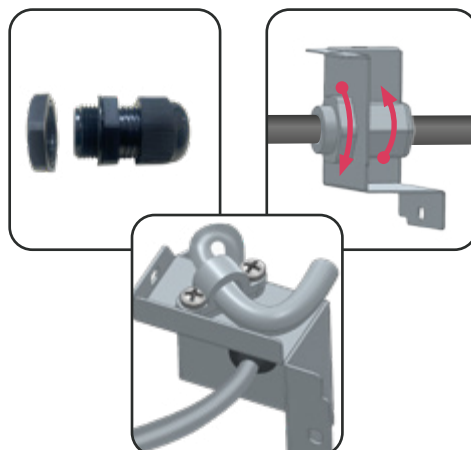
7. Connect the **live hard wire** to the **live wire** from the appliance. Connect the **neutral hard wire** to the **neutral wire** on the firebox end. Insert the serrated washer onto the **Ground stud** followed by the **Ground ring terminal**. Using a $\frac{2}{3}$ " (7 mm) nut driver/ wrench, secure and tighten, with the 4mm nut previously removed. Place the access panel back into position on the back of the firebox, lining up all screw holes, without trapping the wires. Once in position, secure the access panel with the four screws.



8. Using a Phillips head screwdriver secure the wire with the supplied cable clamp and two screws onto the corner bracket.

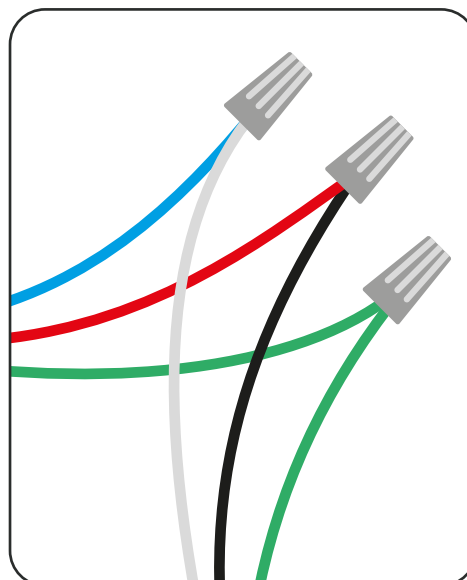
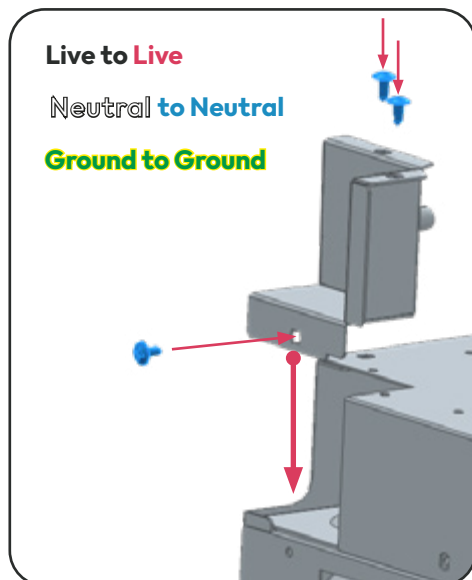


9. Insert the wire through the cable gland and the corner bracket. With the nut and screwcap on the correct sides as shown right, twist the cable gland and washer securing the power supply cable.

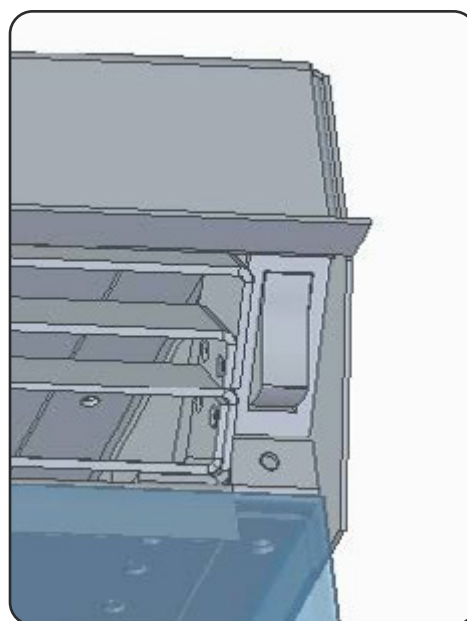


10.0 Hardwiring the appliance

- 10.** Secure the corner bracket into the corner of the firebox with the three screws. Then use the provided twist connectors to connect the wires from the appliance to the household supply wires.



- 11.** Check the electrical connection of the appliance by turning on the power source and switching the appliance **ON** with the standby switch on the front, top right. When the appliance is turned ON there will be an audible beep to confirm the that power is going to the appliance. If there is no power to the appliance this must be corrected before the Installation can be completed.

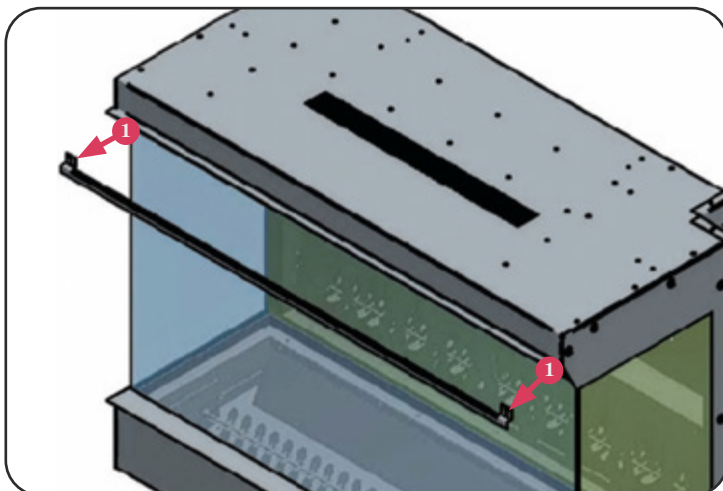


10.1 Accessing the hard wiring

We strongly recommend that two people are used to remove the glass, both using protective gloves.

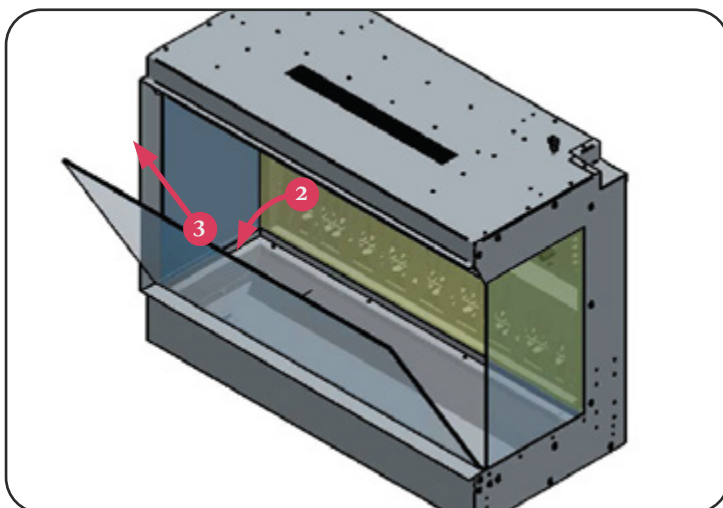
Hard-wiring the appliance should be undertaken by a qualified electrician; otherwise, the warranty may become void.

1. To remove the front glass from the appliance, use a Phillips screw-driver to remove the screws from both ends of the top bracket of the appliance, holding the glass in place.



2. Next, gently pull the top of the glass towards you, ensuring you have full support of the glass.
3. Lift the glass up and out from the appliance and place the glass on a soft, flat surface on the floor.

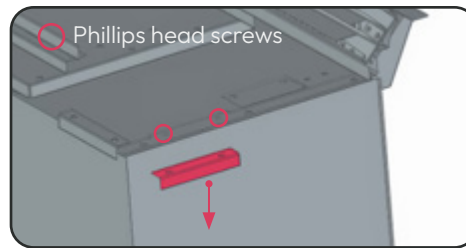
Ensure the glass is always supported.



4. Remove the two Phillips head screws that hold the fuel bed into position, then carefully remove the fuel bed tray from the appliance and place safely to the side. A flat head screw driver can carefully be used to lever the fuel bed out if extra help is required.

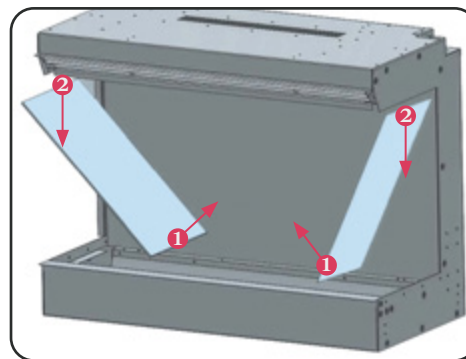
10.1 Accessing the hard wiring

5. Unscrew the top clamps from each side of the side glass.

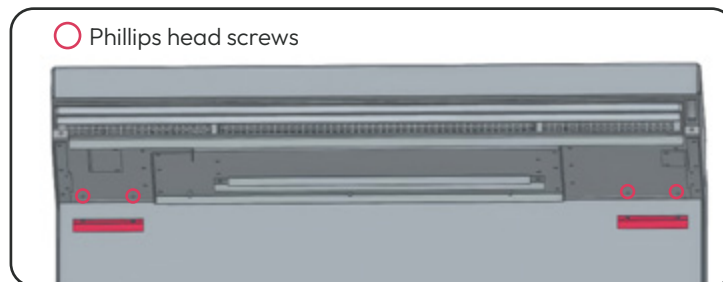


We strongly recommend that protective gloves are worn when handling glass.

6. Remove the side glass panels from each side, lifting from the bottom, inwards slightly, then down to release then place both pieces of glass safely to the side.

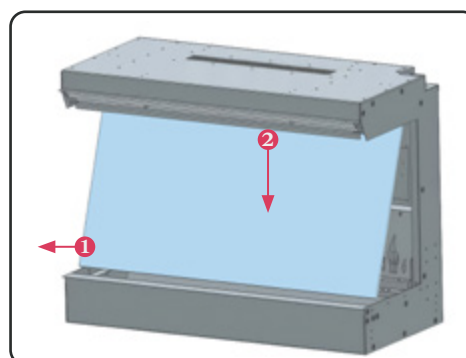


7. Unscrew the clamps on each side at the rear top of the appliance to release the rear glass.



8. Carefully remove the rear glass from the rear of the appliance by gently pulling the glass out, slightly, then down to release. Then place the glass safely to one side.

The wiring connections are now accessible.



IMPORTANT:
Cable tie any loose wires so they are not able to come into contact with any moving parts.

9. To check the appliance is safe, turn the power on to the appliance then turn the standby button on the top right of the appliance ON. Once the appliance is turned on there will be an audible beep to confirm that power is going to the appliance. If no power is going to the appliance it must be rectified before continuing. Once power has been confirmed to the appliance turn the appliance back off again.
10. See steps one through eight in reverse order of operation to reinstall the glass, fuel bed, and brackets.

Nothing like a British Fire.



User Instructions

11.0 Pairing the remote control	32
12.0 Operating the appliance	33–37
13.0 Safety cutout system	38
14.0 Cleaning and maintenance	38
15.0 Troubleshooting guide	39
16.0 Spare parts	40
17.0 Specification sheet – Fireboxes	41
17.0 Specification sheet – Frames	42
18.0 Servicing	43
19.0 Guarantee, terms & conditions	44

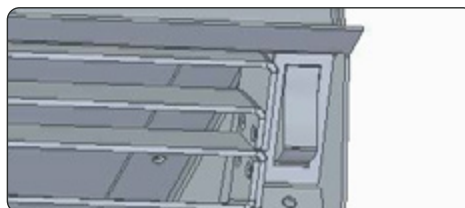
11.0 Pairing the remote control

Powering on the appliance

The ON/OFF switch is located on the front, top right side of the appliance. Press the **I/O** button once to turn the fire on. The appliance will then automatically start with the flame-effect activated.

Steps to pairing remote

1. Turn the power of the appliance **ON** (**I pressed**) at the main **ON/OFF** switch, located at the front, top right.



2. Within **one minute** of powering on press and hold 🔥 and 🔌 buttons on the remote for **three seconds** to initiate pairing.



3. The remote display will flash **bl** for **10s**, then return to the previous display.



4. The remote is now paired to the appliance and ready to use.



Scan to watch how the remote is paired



12.0 Operating the appliance

The ON/OFF switch is located on the front, top right hand side of the appliance.
Your model may require pressing the I/O button once to turn the fire on.

Remote control

The button distribution of the remote controller is as shown right, and the current state information of the electric fireplace, such as the flame-effect, fuel bed, setting, temperature and time set, are all displayed on the remote control screen.

1. Standby

Turns the appliance ON/OFF standby, the default settings are: heater set to 82°F/27°C, the main flame effect is F1, the Fuel bed is L1 (no temperature display).

2. Flame Control

Changes the flame effect brightness F1, F2, F3, F4, F1 (cycle adjustment)

3. Heater

The Heater button switches to the temperature adjustment option when the weekly timing function is adjusted. Then use the $\oplus$ and $\ominus$ buttons to select the desired temperature. The temperature cannot be adjusted while the daily timer control is in use. Only the heating function can be switched.

Temperature Setting range:

Centigrade: 17–27° Fahrenheit: 62–82°

To change the temperature reading from Centigrade to Fahrenheit, or vice versa, Press and hold the  heater button for three seconds.

4. Fuel Bed

Changes the color of the fuel bed. L1, L2, L3, L4, L1 (cycle adjustment).

5. Sleep Timer

Adjusts the timer: 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H, OF, 1H (cycle).

6. Down Lights

Turn the downlights ON or OFF.

7. Time and Weekly Settings

Press to enter the time and weekly timer settings.

8. Lower temperature

Press to lower the temperature by -1° incrementally.

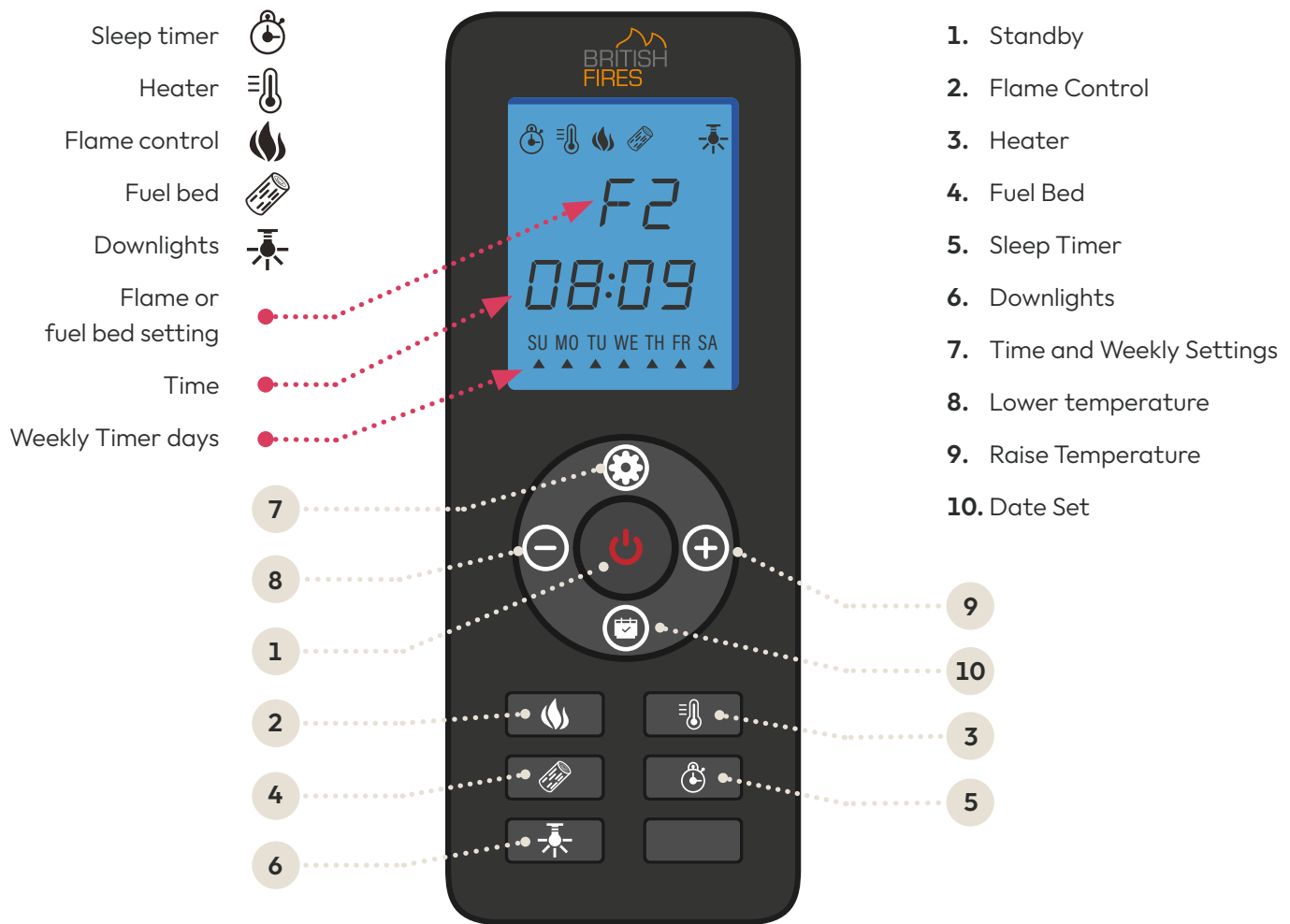
9. Raise Temperature

Press to raise the temperature by $+1^{\circ}$ incrementally.

10. Date Set

To choose from Monday to Sunday or weekly timer mode option.
Option mode: 1-2-3-4-5-6-7-A-oF.

12.0 Operating the appliance – Cont.



12.0 Operating the appliance – Cont.

Standby Button:

Turns the appliance ON/OFF standby, the default settings are: heater set to 27°C, (82°F) the main flame effect is F1, the Fuel bed is L1 (no temperature display).

Changing Flame Effect:

In the power-on state, press this button, the digital screen displays the flame position and the flame indicator is bright, and the main flame position can be adjusted. The flame brightness settings are: F1, F2, F3, F4, Set as follows:

Button	Display	Flame Effect
1st Press	F1	High
2nd Press	F2	Medium
3rd Press	F3	Low
4th Press	F4	Cycle through settings

Heating Operations:

1. Press the heater button to turn the heating function on and off and adjust the temperature setting. Heater is divided into temperature settings: 17–27°C 62–82° F (Cycle)
2. Press and hold the heater button for three seconds to convert the temperature unit from °C to °F. The temperature display window will flash. After the temperature is set, the display unit will flash five times, then automatically save the settings and exit the setting state. After the display unit is turned on, if there is no operation within 10 seconds, the setting status is also exited.
3. **Fan delay function:** After the appliance is turned off, the fan will continue running for 15 seconds then stop.

Open Window Detection function: When the appliance is heating and the ambient temperature suddenly drops $\geq 5^{\circ}\text{C}$ ($\geq 11^{\circ}\text{F}$) within 10 minutes, and the environment cannot be warmed up within 30 minutes the appliance will automatically display “OP”. The heating function will then be automatically turned off, and when the “OP” is displayed, it can be turned off and then restarted by turning off and on the appliance to clear the fault code.

4. This appliance has a non-self-resetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following procedure must be carried out before the fire can be operated.

Switch OFF the appliance at the wall socket or outlet. Leave the fire OFF for a period of no less than 10 minutes, ensuring all obstructions are removed. Switch the appliance ON at the wall. Ensure the appliance is turned ON at the control switches. If the fire fails to operate correctly, repeat the above procedure.

Refer to section 13.0 for more information about the Safety Cut-Out System.

12.0 Operating the appliance – Cont.

Fuel Bed Color Options:

Once powered, press the Fuel Bed button  and the LCD screen on the remote will display the fuel bed icon. Now, the fuel bed color can be adjusted. The different Fuel bed light settings are: L1, L2, L3, L4, L5 & L6. See below:

Button	Display	Flame Effect
1st Press	L1	Red
2nd Press	L2	Orange + Red
3rd Press	L3	Orange + Red + Yellow
4th Press	L4	Blue
5th Press	L5	Yellow
6th Press	L6	Cycle through settings

Setting Sleep Timer:

In the timed display, press the Sleep Timer button  to adjust the time, plus one hour for each press. (You can't enter the weekly timing selection, you can only set the current automatic shutdown time. This function is available when the weekly timing function is turned on. Will not operate). Timing range: 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H, 9H, OF, 1H (cycle adjustment).

Control Down Lighting:

Turns the down lighting lights on and off.

Setting Clock and Timer:

Use the date button to choose from Monday to Sunday or weekly timer mode option. Option mode: 1-2-3-4-5-6-7-A-oF.

Clock setting:

1. In the standby state (after the unit is plugged in and before pressing main power), press and hold the  Setting button on the remote for three seconds, the digital display will then flash 00:00.
2. Press  on the remote control to set the hour, press the remote control  to set the minutes.
3. Press  to enter the day of the weekly timer. Press  to select Sunday to Saturday, The date symbol will light up after the day is selected. When finished, press the  button to exit setting.

Note: The current clock must be set after the initial power-on or power-off, otherwise the clock will remain "00:00" status and you won't be able to set the weekly timer function.

Heat settings:

Use the remote control's Heater button  to select the temperature. The system default parameters are: 27°C. Press  &  buttons to select the temperature when the heating is turned on. Temperature range: 17°–27°C; ON; 17°C; (Cycle).

12.0 Operating the appliance – Cont.

Timing switch ON/OFF preset:

1. While in the standby state, press the sleep timer button  on the remote for three seconds to pre set timing switch on/off the weekly timer. Enter mode 1, while the display is 1 ON, the clock will be 01:00, press  to set hour, press  to set minute, press  to set the week, every press on the  will show SU, MO, TU, WE, TH, FR, SA and flash in turn, you can use the  key to select or de-select the desired date. The  indicates all of the selected days. Press the Heater button  to enter the temperature setting, then press the  button to set temperature.
2. Press Setting  again to set the timer switch off, the display is 1 OFF, the clock is displayed as 02:00, press  to set hour, press  to set minute, the date of the timer off is the same as the timer on, you can't change this manually. After setting, press  to enter the setting of mode 2, which operates the same as mode 1. You can set mode 1 to mode 7 with the above method. Press  or  on the remote for 3-seconds to save setting and exit weekly timer setting.
3. After the preset timing ON/OFF switch, you can use the clock/timer  button to select the desired timing mode 1-2-3-4-5-6-7- auto option, after the option shows five seconds without any operation, it will save the selected option and enter the current setting of the option, the timer logo of the display lighten and will automatically run the preset switch setting program. You can individually select each setting of modes 1-7 for automatic ON/OFF switching, or you can preset the desired settings, and then select auto mode for multiple preset series executions.
4. If you want to set the on/off switch and temperature setting for different periods of the week, then set the switching time and temperature of each day from Sunday to Monday in mode 1-7. After setting, use the auto mode to run timing switch and then the system will run the weekly timer of 1-7 modes. You can also set 1-7 modes within one day, use the auto mode to run timing switch ON/OFF within one day. Be aware that when you use auto mode, you need to make sure the settings of times does not overlap each other, otherwise the timer will not operate.
5. After entering the weekly timer setting, press the  button for three seconds to exit the week timer mode, then the timer symbol will be extinguished. You can check the 1-7 timer settings by pressing the Setting button . For example: press  to display (1 ON "01:00" temperature 27°C), press  again to display (1 OFF "02:00" temperature 27°C). Press the Setting button again to display (2 On "03:00" temperature 26°C) then press the Setting button to display (2 OFF "13:00" temperature 27°C). The wireless remote control and the appliance must be kept within 12 feet to prevent the remote control and the appliance from failing due to the distance exceeding the effective remote control range when working at the weekly timing. After the weekly time is turned on, the remote controller automatically controls the appliance at the set appointment time.

13.0 Safety cutout system

This product has one non-self-resetting overheat protection device (thermal cut-out) which will activate if the air inlets or outlets are obstructed. For safety reasons the fire will NOT switch on again automatically, the following procedure must be carried out before the fire can be operated.

NOTE: The visual effect will remain operational if the cutout is activated, only the fan heater is prevented from working.

Switch OFF the appliance at the wall socket or outlet. Leave the fire OFF for a period of no less than 10 minutes, ensuring all obstructions are removed. Switch the appliance ON at the wall. Ensure the appliance is turned ON at the control switches. If the fire fails to operate correctly, repeat the above procedure. If an attempt to switch on the appliance is made before the safety cutout has reset, the appliance may cutout for a further period of time. If the sequence has been followed correctly and the appliance still fails to function, check the fuse in the wall outlet. If this is not the cause, call an electrician or maintenance engineer.

14.0 Cleaning and maintenance

Always disconnect the stove from the mains supply before any maintenance.

For general cleaning use a soft clean duster – never use harsh abrasives or cleaners. The glass viewing screen should be cleaned carefully with a soft cloth.

If in doubt consult a qualified electrician. Refer to Section 3.0 Appliance Data for fuse specification. Excluding fuses, use only genuine manufacturers spare parts available from your supplier.

Replacing the remote control battery:

When the battery becomes weak, the range of the remote control becomes shorter. Replace with two new AAA batteries.

1. Slide open the battery cover on the back of the remote control.
2. Insert two new AAA batteries into the remote control.
3. Place the battery cover back onto the remote.

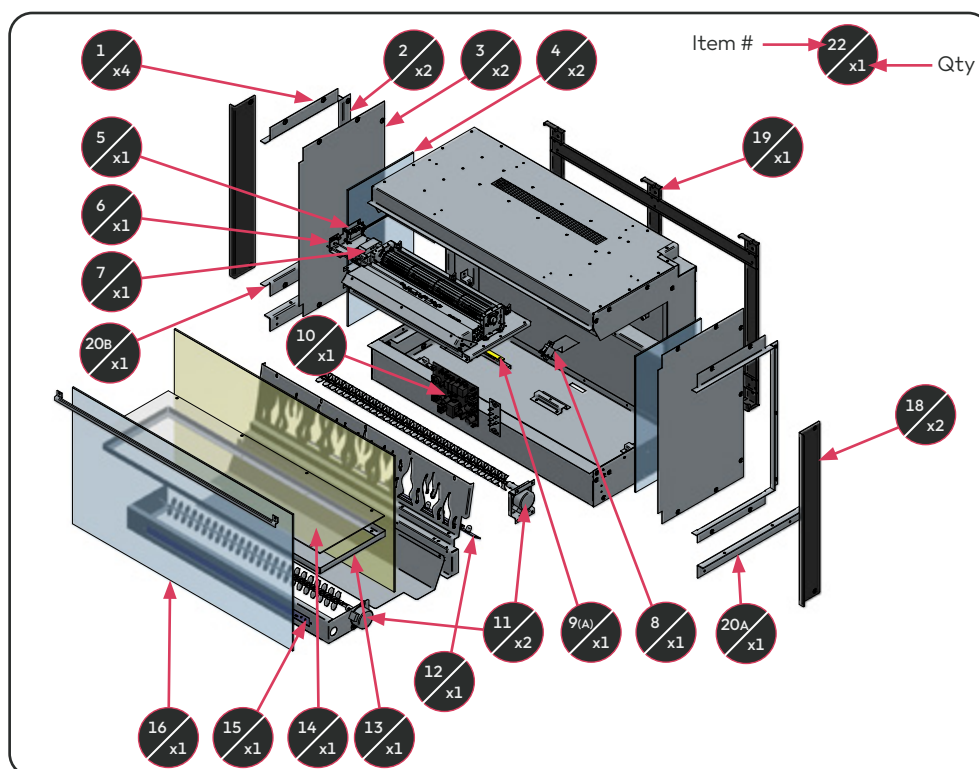
NOTE:
Keep the batteries out of the reach of children.

15.0 Troubleshooting guide

My Ashlett Insert...	Remedy
is not switching on	Check there is power to the outlet or fuse.
is not emitting any heat	The fire is fitted with an energy saving thermostat. If the temperature in the room is higher than the temperature selected on the fire, then the thermostat will stop the heater from turning on. For example, if the room temperature is 22°C or above and the fire's heater is set at 22°C, then the heater will not be required until the room temperature drops below 22°C. If this is the case select a higher temperature setting than the room's temperature and the heater will begin to operate. The safety cut-out may have been operated. Switch the appliance off, leave for 10 minutes then switch back on.
shuts off after a period of time	Check the temperature is not set on a lower setting. If the room is warm enough the thermostat will stop the heat from switching on. Check that the air inlet/outlet is not blocked. Check that the window detection sensor has not been activated.
Display panel shows	88 There is a fault with the heater. Check that the temperature is not set onto the lower settings. If the room is warm enough the thermostat will stop the fire switching the heat on. Check that the air vent are not blocked off.
	EE There is an electrical fault. A service engineer will need to check the thermostat for any loose connections.
	OP The open Window Detection function is in operation, this operates when the appliance is heating and the ambient temperature suddenly drops $\geq 5^{\circ}\text{C}$ within 10 minutes, and the environment cannot be warmed up within 30 minutes, resulting in the appliance automatically displaying OP. The heating function will then be automatically turned off, and when the OP is displayed, it can be turned off and then restarted by turning off and on the appliance to clear the fault code.

16.0 Spare parts

Refer to Section 3.0 Appliance Data for lamp an specification. Excluding lamps, use only genuine manufacturer spare parts available from your supplier.



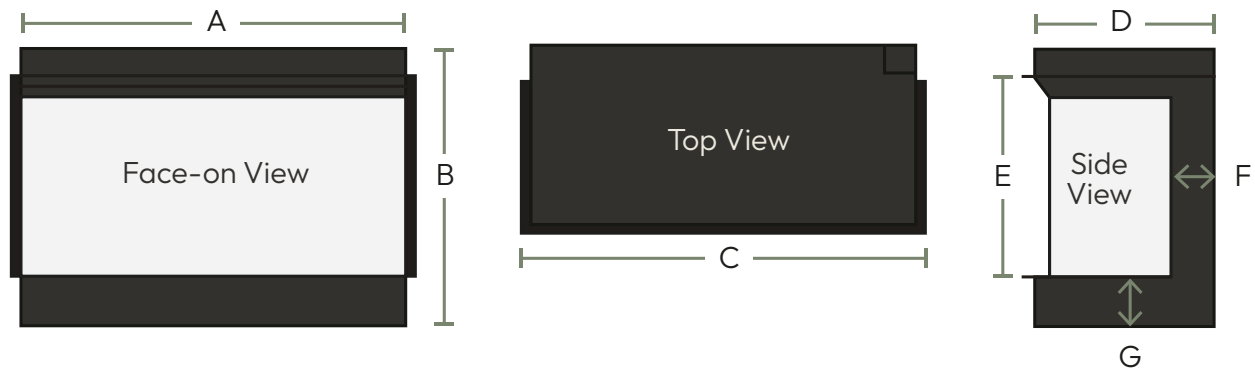
Item #	26" Part #	30" Part #	36" Part #	Part Name	Qty
1	F960387	F960387	F960387	Small Side Trim	4
2	F960388	F960679	F960683	Large Side Trim	2
3	F960389	F960678	F960682	Blanking Panel	2
4	F960390	F960677	F960681	Side Glass Panel	1
5	F960391	F960391	F960391	Remote Receiver	1
6	F960392	F960392	F960392	NTC Thermostat	1
7	F960635	F960635	F960635	Fan & Heater Assembly	1
8	F960394	F960394	F960394	Isolator Switch	1
9	F960395	F960395	F960395	Downlighting LED Strip	1
9A	N/A	N/A	F960650	Side Downlight	2
10	F960396	F960396	F960396	Main PCB	1
11	F960636	F960636	F960636	Rotisserie Motor	2
12	F960398	F960632	F960732	Flame Effect LED Strip	1
13	F960399	F960638	F960645	Fuelbed Tray	1
14	F960400	F960639	F960646	Frosted Fuelbed	1
15	F960401	F960641	F960648	Fuelbed LED Strip	1
16	F960402	F960634	F960643	Front Glass Panel	1
17	F960403	F960640	F960647	Rear Glass Panel	1
18	F960631	F960680	F960684	Side Bracket	2
19	F960629	F960633	F960642	Wall Mounting Bracket	1
20A	F960628	F960628	F960628	RH Suite Bracket	1
20B	F960627	F960627	F960627	LH Suite Bracket	1

17.0 Specification sheet – Fireboxes

Ashlett Insert 26"		
A	652.0 mm	25 ⅜ in
B	491.0 mm	19 ⅜ in
C	677.0 mm	26 ⅝ in
D	301.0 mm	11 ⅘ in
E	363.0 mm	17 ⅞ in
F	83.0 mm	3 ¼ in
G	90.0 mm	3 ½ in

Ashlett Insert 30"		
A	762.0 mm	30 in
B	576.0 mm	22 ¾ in
C	787.0 mm	31 in
D	301.0 mm	11 ⅘ in
E	448.2 mm	17 ⅞ in
F	83.0 mm	3 ¼ in
G	90.0 mm	3 ½ in

Ashlett Insert 36"		
A	922.0 mm	36 ⅜ in
B	696.0 mm	27 ⅝ in
C	947.0 mm	37 ¼ in
D	301.0 mm	11 ⅘ in
E	568.2 mm	22 ⅞ in
F	83.0 mm	3 ¼ in
G	90.0 mm	3 ½ in



Ashlett Insert Features

- One, two, or three-sided installation
- Remote control
- Deluxe Real Logs
- Full thermostatic control
- Timer control options
- Downlighting
- Five fuel bed colours:
Red, Red + Orange, Red + Orange + Yellow, Blue, Yellow

Tech Specs

- Power supply 120V AC 60Hz
- Heat output 1500W
- Lighting LED
- Certification TUV US, Canada

17.0 Specification sheet – Frames

One-sided (imperial)
26" H 21 3⁄8 x W 29 1⁄2 x D 1⁄8 in
30" H 24 3⁄4 x W 33 7⁄8 x D 1⁄8 in
36" H 29 7⁄16 x W 40 1⁄5 x D 1⁄8 in

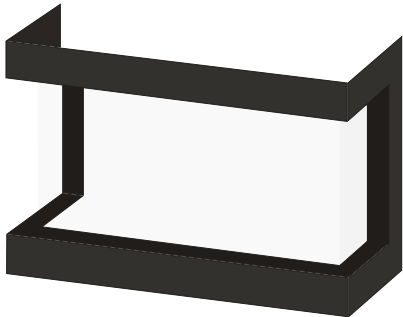
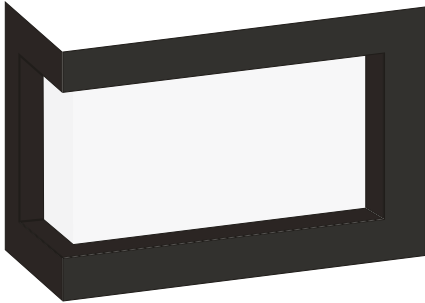
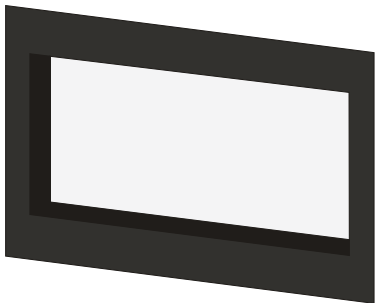
One-sided (metric)
26" H 543 x W 751 x D 3 mm
30" H 628 x W 861 x D 3 mm
36" H 748 x W 1021 x D 3 mm

Two-sided (imperial)
26" H 21 1⁄2 x W 31 1⁄2 x D 13 1⁄2 in
30" H 24 7⁄8 x W 35 3⁄4 x D 13 1⁄2 in
36" H 29 5⁄8 x W 42 x D 13 1⁄2 in

Two-sided (metric)
26" H 547 x W 799 x D 343 mm
30" H 632 x W 909 x D 343 mm
36" H 752 x W 1069 x D 343 mm

Three-sided (imperial)
26" H 21 1⁄2 x W 29 7⁄8 x D 13 1⁄2 in
30" H 24 7⁄8 x W 31 1⁄8 x D 13 1⁄2 in
36" H 29 5⁄8 x W 44 1⁄2 x D 13 1⁄2 in

Three-sided (metric)
26" H 547 x W 758 x D 343 mm
30" H 632 x W 868 x D 343 mm
36" H 752 x W 1028 x D 343 mm



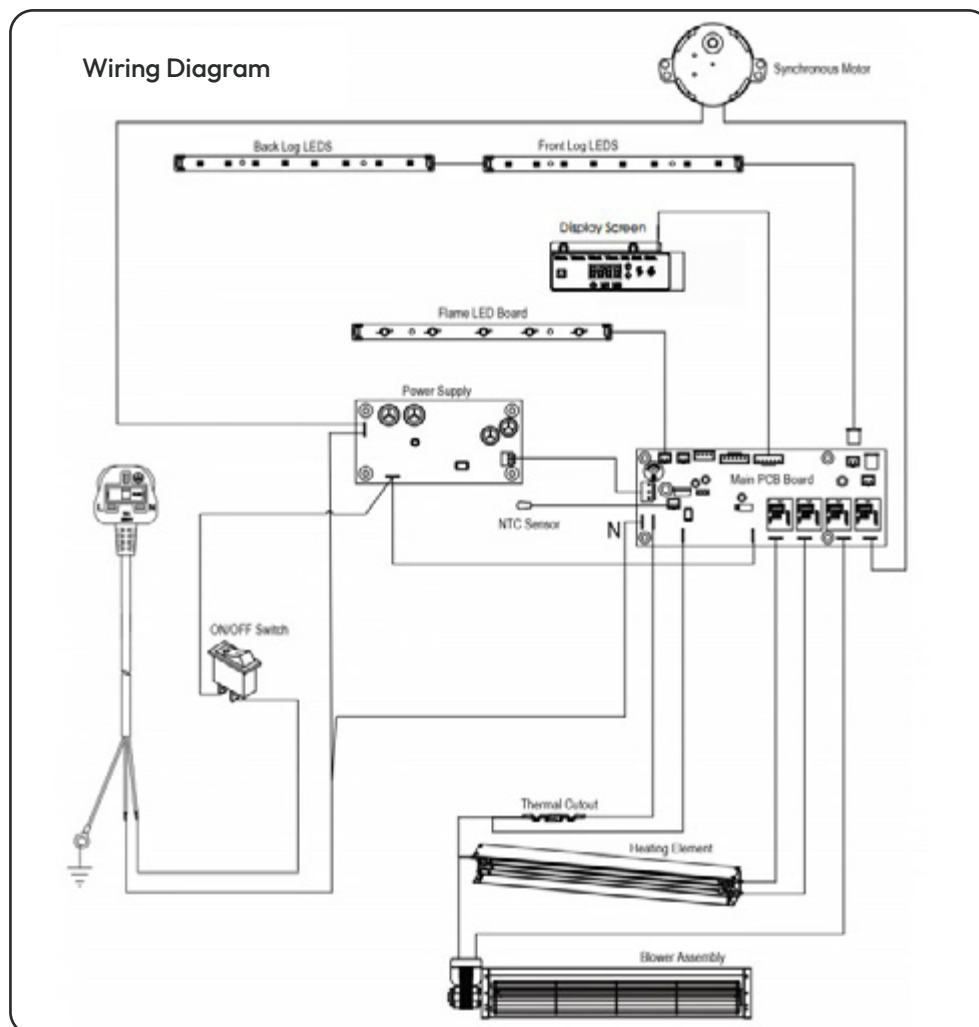
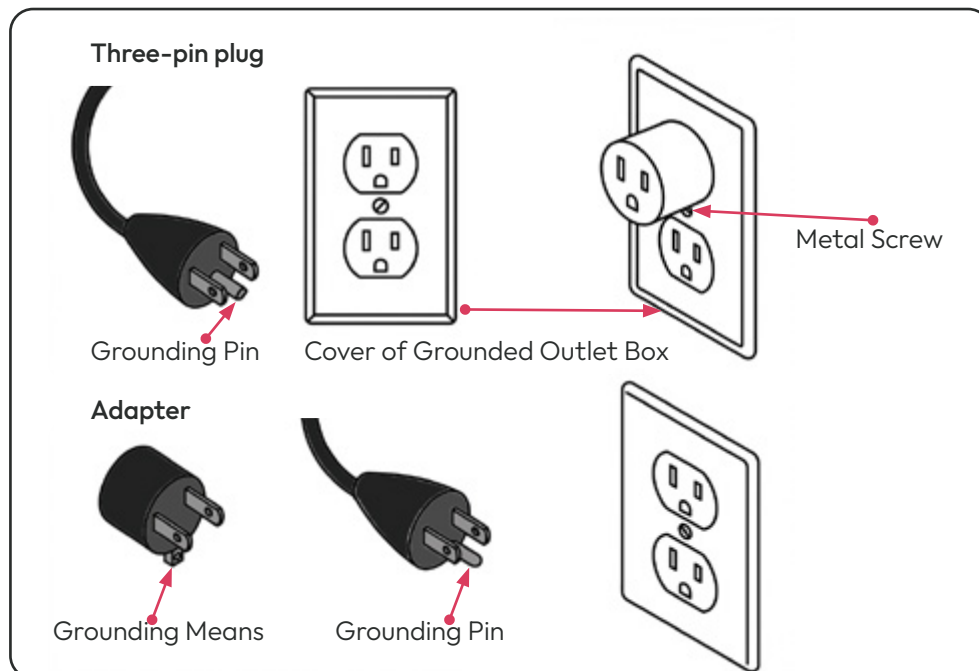
18.0 Servicing

The heater operates on 120 volts. The adapter as is available for connecting three-pin grounding-type plugs to two-slot receptacles. The green grounding plug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box.

The adapter should not be used if a three-slot grounded receptacle is available.

Grounding Methods

IMPORTANT:
The appliance must
be installed into its
own 15 amp circuit
breaker



19.0 Guarantee, terms & conditions

Products to which this limited warranty applies

This limited warranty applies to your newly purchased British Fires® Electric product. This limited warranty applies to the original purchaser of the product only and is not transferable.

Terms & Conditions

Products covered by this limited warranty have been tested and inspected prior to shipment. Subject to the provisions of this warranty, British Fires warrants such products to be free from defects in material and workmanship for a period of 2-years from the date of the first purchase.

British Fires is not responsible for labor costs to remove defective parts or reinstalling repaired or replacement parts.

The limited 2-year warranty period for products also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

Any part that is provided under the warranty to repair any defect will continue to be covered under the existing warranty which commenced from the original purchase date. For avoidance of doubt, the guarantee period will not be extended even if we repair or replace a component.

What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

What British Fires' dealers and service agents are also not responsible for:

In no event will British Fires or its Directors, Officers, or Agents, be liable to the purchaser or any third party. Whether in contract, in tort, or on any other basis, for any indirect, special, punitive, exemplar, consequential, or incidental loss, cost, or damage arising out of or in connection with the sale, maintenance, use or inability to use the product, even if British Fires or its Directors, Officers, or Agents have been advised of the possibility of such losses, costs or damages, or if such losses, costs, or damages are foreseeable. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser.

How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

How to Make a Claim

Canada: SBI International

To make a claim under this warranty, please have your receipt on hand and contact your installing dealer. Provide them with the model, serial number, and proof of purchase. The installing dealer is responsible for providing the service and will contact SBI to initiate the replacement of parts covered under the warranty. SBI will supply replacement parts available at the factory. Shipping costs are not covered.

If, after contacting your SBI dealer, the service received is not satisfactory, please contact:

Consumer Service

SBI – Stove Builder International Inc.

250 Copenhagen Street

St-Augustin-de-Desmaures (Quebec)

G3A 2H3

Or send an email to: **service@sbi-international.com** with **BF Consumer Service** in the subject line.

United States: Empire Comfort Systems

To make a claim under this warranty, please have your receipt on hand and contact your installing dealer. Provide the dealer with the model, serial number, and purchase verification. The installing dealer is responsible for providing service and will contact the factory to initiate any warranted part replacements. Empire will supply replacement parts available at the factory. Shipping expenses are not covered.

If, after contacting your Empire dealer, service received is not satisfactory, contact:

Consumer Relations Department

Empire Comfort Systems Inc.

PO Box 529

Belleville, Illinois

62222

Or send an email to: **info@empirecomfort.com** with "Consumer Relations" in the subject line.



Scan the QR code to register your appliance.

Share your finished installation with us!

You are invited to join our social community and share your British Fires project with us online. We love to see the different styles and trends our fires work with when displayed in all their glory.

How to share your British Fires project with us

Upload an image or video to showcase your finished installation.

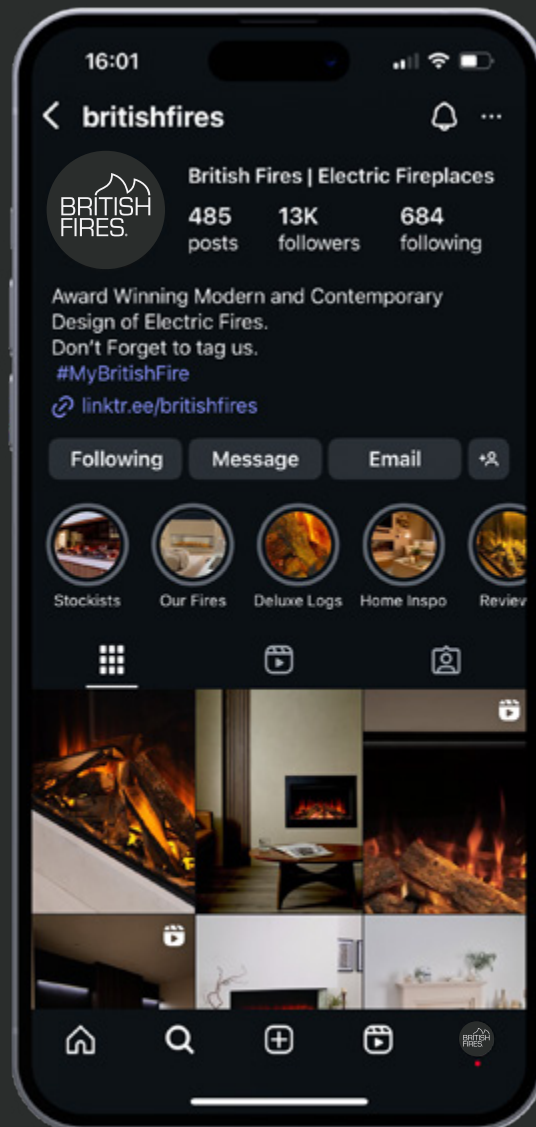
Tag us on one of the social media sites listed below for a chance to get featured.

 facebook.com/britishfiresuk

 [@britishfires](https://instagram.com/britishfires)

 tiktok.com/@britishfires

 youtube.com/@britishfiresuk



Enjoy your British Fire



[illegible]

Notes

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Conforms to UL STD. 2021

Certified to CSA STD. C22.2 No. 46

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Model covered by these instructions:
Ashlett LED Electric Wall Inset
SK5545B

It is advised to keep this
document for future reference.
Revision A – 05/26

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